



CENTRAL MAINE
POWER

New! Sign up for Outage Alerts at cmpco.com

October 2017

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Sign up for eBill now for a chance to win supplies for your school

The 2017-18 school year is well on its way to being full of learning, development and fun. While teachers have already loaded up on school supplies, there may still be items they are lacking. Here's how we can help.

Sign up for **eBill**, our **FREE** online billing service, and paying your bill will be simple, secure and convenient. It's that easy, and, you'll be entered for a chance to **win one of five \$100 gift cards** toward supplies for your school.

Click

Access your account online from anywhere, anytime.

View

eBill gives you all the same information as your paper bill. Plus you can store up to 12 months of bills online and print only what you need. Receive email reminders when you have a new bill available.

Pay

Make secure payments online. Save time by combining multiple bills to make one single payment.

Done

Signing up is easy and only takes a few minutes.



Ellie L., Blake J., and Grady M. are hoping for lots of eBill sign ups and \$100 of supplies for their school!

Visit cmpco.com, sign up for **eBill** by October 31 and you could win one of five **\$100 gift cards** toward supplies for your school! Sign up for **AutoPay** at the same time and your payment will be made automatically each month. Add **SimplePay** and pay the same amount each month.

Bill paying made easy for a good cause! Sign up today!



New texting features for you!

Limber up your fingers. We've added new texting options to our **CMP Alerts** service for you! Now, when you want usage information, want to check your account balance and payment due date or check the status of an outage, it's literally right at your fingertips — and it's **FREE**. If you've signed up to receive **Outage Alerts** or **Usage Alerts** by text message, now you can text any of the keywords below to us at **267898** and receive the following information on your account.

Text Key Word USAGE

If you've signed up for Usage Alerts you can text USAGE to 267898 and receive a message with the amount and cost of electricity used through the prior day.

Text Key Word BAL

If you'd like to view your account balance and payment due date, simply text BAL to 267898 and we'll get right back to you with a text.

Text Key Word STATUS

If you're experiencing an outage, you can text STATUS to 267898. You'll get the latest outage information so you can plan.

If you're not a **Usage or Outage Alerts** customer, check out our options and sign up today at cmpco.com. Get the information you need when you want it by text messaging us – any day, any time.

Saving money is as easy as changing a lightbulb

When you replace an incandescent light bulb with an LED bulb you'll save over \$5.00 per year per bulb on average*.

If you'd like to replace incandescent light bulbs with LEDs at your home, visit efficiencymaine.com/at-home/retail-lighting-program/. Efficiency Maine works with major retail stores in Maine to reduce the price of energy-efficient lighting products and maintains a list of the best prices on LEDs at retailers in your area.

To view other energy efficiency programs, visit efficiencymaine.com today.

*Annual cost of operation is based on 800 lumens for 2 hours per day.



Mai V., Manchester, switched her bulbs to LEDs and is saving on electricity costs