



CENTRAL MAINE
POWER

Sign up for Outage Alerts at cmpco.com **NOW** with two-way texting

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

December 2017

An extraordinary storm

A late October storm blew through Maine causing widespread and severe damage to the electricity system.

With the aid of crews who came from the U.S. and Canada, we worked around the clock to restore power as quickly and safely as possible. Your encouragement and patience made our work a little easier. Thank you.

Visit cmpco.com to view more storm damage and recovery photos



The October Storm by the numbers



Visit cmpco.com to view more storm damage and recovery photos

Wind speeds in excess of **70 mph**

467,000+ customers without power

1,500+ broken poles replaced

3,300+ restoration team working together to restore power, including crews from **14 US States** and **3 Canadian provinces**

Sign up now for a chance to win!

Sign up for **eBill**, our FREE online billing service, in the month of December and you could win a **\$500 bill credit!**

Convenient, safe and secure, with eBill you can access your account online from anywhere at any time. Get the same information as your paper bill and store up to 36 months of bills online. Even receive email reminders when you have a new bill due.

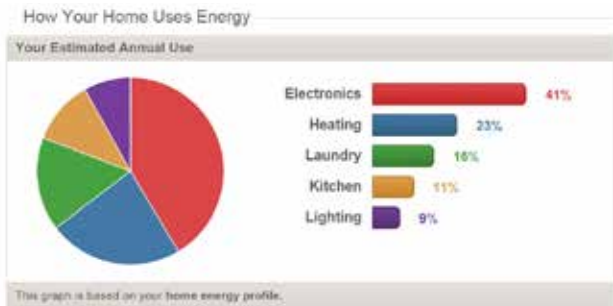


YOU WON A \$500 BILL CREDIT!

Sign up for **eBill** today at cmpco.com and you could be a winner! Keep watching for our other contests throughout the year, too!

Save energy and money. Our online services can help

We offer a variety of online products and services that are FREE, easy to use and can help you save on your energy costs. Sign up for our **Usage Alerts** to receive weekly updates of your energy use. **Energy Manager** helps you understand how you use electricity and helps you save. Go to cmpco.com to sign up today.



“Since using Energy Manager, my energy use has gone down each month as I make small changes here and there in the house. Small changes really do add up!” — Amy D., Energy Manager Customer, Winthrop

Start saving with heat pump water heaters

More than 10,000 Mainers are saving on water heating costs with heat pump water heaters. With a \$750 mail-in rebate, heat pump water heaters can be the least expensive water heater to buy.

Visit efficiencymaine.com and use the Compare Water Heating Options tool to estimate how much you'll save. You'll also find a tool to help you find heat pump water heater retailers and installers.

Find out more about this offer and other energy efficiency opportunities at efficiencymaine.com or by calling **1-866-376-2463**.