



CENTRAL MAINE
POWER

New! Sign up for Outage Alerts at cmpco.com

April 2018

Customer Guide

Save paper — sign up for eBill and view this guide online, too!

Understand and manage your energy use Our FREE and convenient tools can help



Our **FREE Energy Manager** can help you identify opportunities to understand and manage your electricity use.

Powered by your smart meter, **Energy Manager** is secure and easy to access. To get started, visit cmpco.com, click on **Your Home** then on **Energy Manager**. Once you enroll, you'll have access to all of the energy information for your home or business and you can see how you use electricity each hour of the day.

Helping to keep Maine's future green

At CMP, we celebrate Earth Day every day. We have a strong commitment to the environment and making Maine a greener place to live and work.

Here are a few things we do every day to help us toward our commitment:

- Lead the charge in paperless billing with **eBill** — more than 210,000 customers are enrolled. Are you?
- Help 60,000 customers use energy wisely with our **FREE Energy Manager**
- Reduce CO₂ emissions with our fleet of electric vehicles
- Match grants for electric vehicles and electric vehicle charging stations



Join us in making small changes for a cleaner Maine! To learn more about any of our products and services, please visit cmpco.com.



Track your usage with Usage Alerts

Our **FREE Usage Alerts** can help you track your usage.

When you sign up for **Usage Alerts** at cmpco.com/usageandsafety, you'll receive weekly updates of your energy use, an alert if you exceed a set amount of usage or cost and notification of changes in your daily usage.

Text us: simply text keyword **USAGE** to **267898** and receive the amount and cost of your electricity used through the prior day.

Sign up for **Usage Alerts** today at cmpco.com and start tracking your usage.

Understanding your electricity usage

When looking at your usage, consider the following:

- Having additional people in your home
- Using new appliances or a seasonal appliance
- Pumping a wet basement
- Running electric portable space heaters
- Using heat tape on pipes, roofs or walkways

Call Dig Safe® before you dig

Call Dig Safe® before you dig. It's free and it's the law. Just dial **811**. Calling Dig Safe® helps protect you from harm and prevents damage to underground electric, telephone, tv, internet, fiber optic cables and natural gas equipment.

In Maine, the law requires you to contact Dig Safe® at least three business days before you begin digging. They'll notify participating companies to mark their underground facilities at no cost to you so that you'll avoid injury or costly damage to your equipment.

Visit digsafe.com for more information.



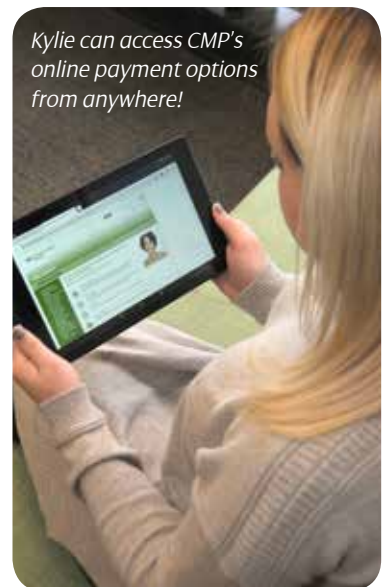
Know what's below.
Call before you dig.

We're online for you 24/7

We make it easy for you to do business with us. Early morning or late at night, home or away, you can always reach us online for the following services:

- Make a payment
- View your bill
- Manage your account detail
- Sign up for payment options
- Enroll in Energy Manager, Usage Alerts and Outage Alerts
- Report an outage and learn more at Outage Central

Visit us today at cmpco.com.



Kylie can access CMP's online payment options from anywhere!

Thank you for another successful Community Mitten Drive

Our 2017-18 Community Mitten Drive is a wrap. Thanks to the generosity of you, our customers, and our sponsor **Renys Department Stores**, many Maine schoolchildren were a little warmer this winter. **Thank you!**

