

Save paper — sign up  
for eBill and view this  
guide online, too!

## We're ready!

**M**aine is a place where you have  
to be ready for tough weather.  
And, we are ready!

We can't control Mother Nature, but  
we've been working on the electricity  
delivery system all year to deliver reliable  
power and prepare for the winter storm  
season. Here are some of the projects  
we've been working on:

- **Locating outages faster**  
We're installing new equipment  
that lets us detect faults quicker  
and improve communication so we  
can respond to problems promptly.
- **Reducing outages**  
Our Tree Care crews trim branches  
that may interfere with power lines  
during severe wind, ice and snow.
- **Keeping you informed**  
We launched a new phone system  
to make it easier for you to report an  
outage and get outage information.



*We're committed to delivering reliable,  
high-quality service every day.*

## And, we want you to be ready, too!

Our **FREE** Storm Guide can help you stay safe during a storm. It has  
handy safety tips and our outage line number to keep right by your  
phone. Download your **FREE** copy online at [www.cmpco.com](http://www.cmpco.com).

If you need to report an outage, please call **1-800-696-1000** and have  
your CMP account number and home phone number available.

**A few tips for staying  
warm and safe if the  
power goes out**

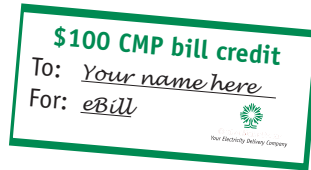


## Sign up for eBill and you could WIN \$100!

CMP customers all over Maine are signing up for eBill — and for a chance to **WIN \$100!** Are you the next winner? Just sign up for eBill, our **FREE** paperless billing service, by **December 11** and you'll automatically be entered for a chance to **WIN a \$100 credit** on your CMP bill!

- **Reduce clutter** — Access up to 12 months' bills online (you can always print a paper copy if you want)
- **Secure payments** — Pay instantly online or set up automatic monthly payments
- **Receive e-mail reminders** — So you know when your bill is due
- **Save trees** — Help the environment by reducing paper waste

Visit [www.cmpco.com/eBill](http://www.cmpco.com/eBill) to learn more and sign up today!



### Past contest winners

Anthony D., Fryeburg  
Denise D., Jay  
Ellen F., Kittery  
Theresa L., Lewiston  
Frederick G., Prospect  
John B., Raymond  
Nicole J., Wiscasset

## Pay the same amount every month

Sign up for SimplePay and you can level off your monthly payment. We'll average your monthly usage over the past 12 months. Then you'll pay the same amount each month — **no surprises!**

We'll monitor your monthly usage to make sure your payment amount is accurate, and adjust the amount after six months if necessary. Visit [www.cmpco.com](http://www.cmpco.com) or call **1-800-750-4000** to sign up today!

## You may be entitled to benefits to help you pay your electricity bill

Call **211** or visit [www.211maine.org](http://www.211maine.org) for information about energy assistance available throughout Maine. **211** is Maine's 24/7 health and human services information and referral system.

### Apply for these benefits through your Local Community Action Program (CAP) Agency:

- **Low-Income Home Energy Assistance Program (LIHEAP)** — Financial assistance for heating costs and energy improvements at no cost to qualified customers.
- **Electricity Lifeline Program (ELP)** — This program offers qualified customers a credit on their electricity bill based on household income and estimated electricity usage.
- **Oxygen Pump/Ventilator Assistance Program** — Customers who qualify for CMP's ELP may also be eligible for our Oxygen Pump/Ventilator Assistance Program.

## Keeping Maine kids warm

Many Maine school children go without cold weather gear in the winter — but you can help.

We've teamed up with WMTW-Channel 8 for our 6th annual Community Mitten Drive. Please donate new mittens, hats and gloves and we'll deliver them to area schools.

You'll find collection boxes at our local Service Centers, Renys, Mardens and Tim Hortons locations throughout Maine. To find the collection spot nearest you, visit [www.cmpco.com](http://www.cmpco.com). Last year, thousands of Maine children were a little warmer thanks to you!



*Carl will be a little warmer this winter thanks to you.*

