

Save paper — sign up for eBill and view your monthly Customer Guide online, too!

Central Maine Power Company

January 2012
Customer Guide

New online map tool gives you information during an outage

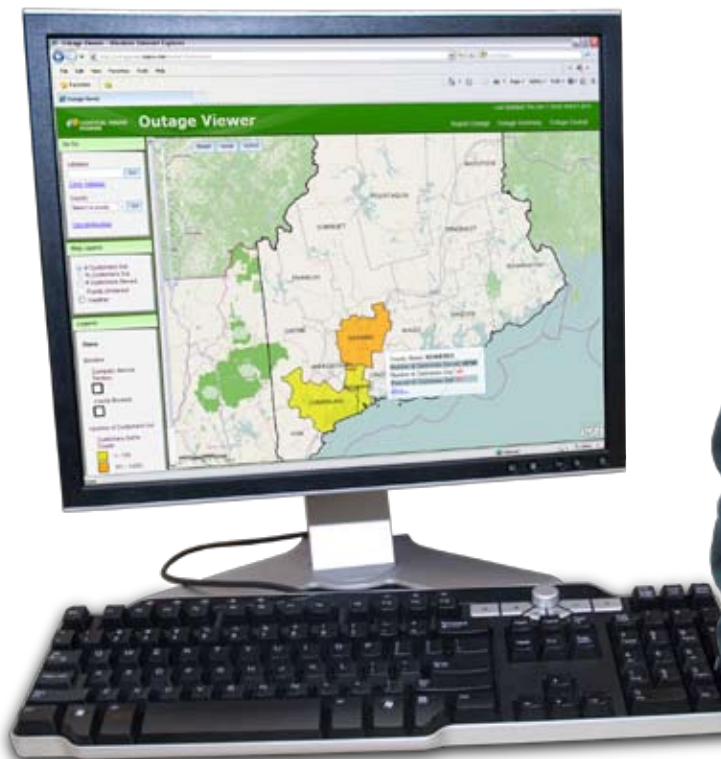
When your power goes out, we use lots of different tools to get it back on quickly and safely. Now, we're giving you a new tool you can use to stay informed as we work to restore power during an outage.

Our new Outage Manager lets you view an interactive map that shows up-to-date outage information. You'll be able to see how many customers are out of power and where — right down to the neighborhood level. Whether an outage affects one customer or thousands, you'll be able to see and track our progress as we restore power.

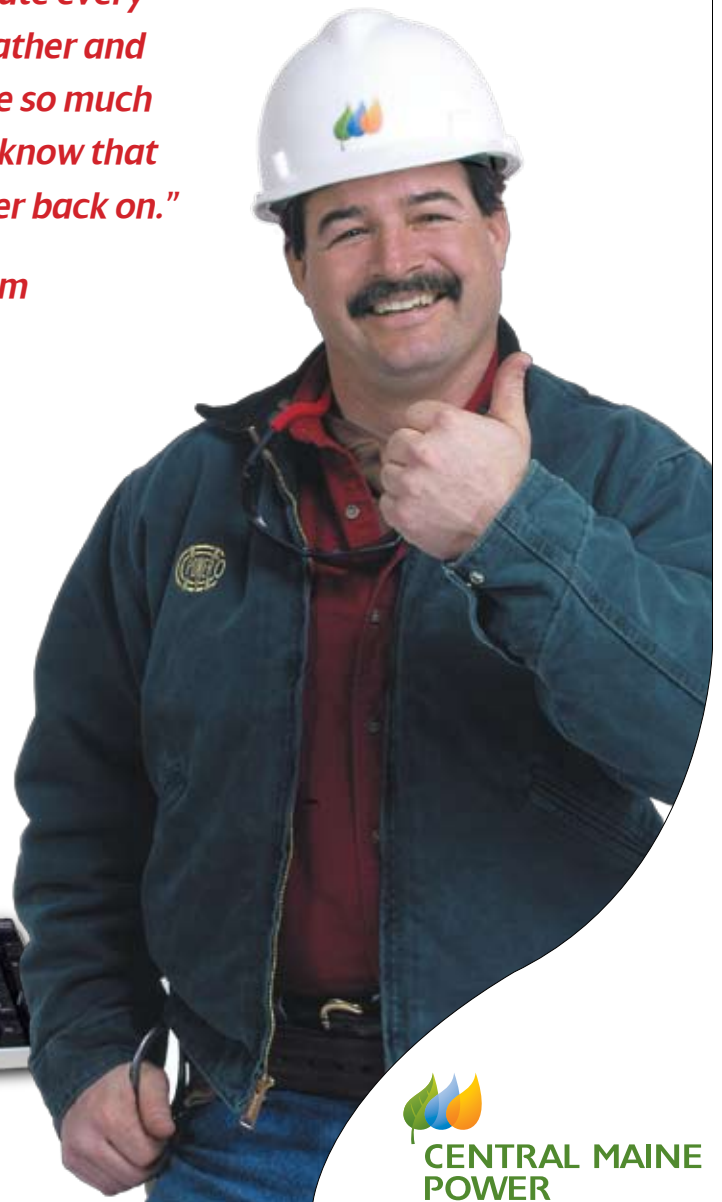
To see for yourself, visit www.cmpco.com, click on "Outages" in the menu bar, and then click on "Outage Map."

"You do a great job stepping up to the plate every time we lose power. In a state where weather and trees (and apparently animals) can cause so much grief with the power grid, it is so good to know that the folks at CMP know how to get the power back on."

— Brian R., Windham



Our new Outage Manager will keep you informed during an outage.



Donating books for the future of Maine's readers

CMP has put another award-winning children's book in hundreds of public libraries and Maine schools for the 12th year in a row.

We're proud to donate the 2011 Caldecott Honor Medalist book, *Interrupting Chicken*, by David Ezra Stein, to every elementary school and public library throughout our service area. It's a gift that can be enjoyed by current and future readers for years!

This is one of hundreds of community activities we support each year. To learn more about how we give back, visit www.cmpco.com.



It's never too early to enjoy a good book — just ask Sofia and Grady!

Two ways to win \$100 this month!

Here's an easy New Year's resolution that pays — sign up for eBill, automatic payments, or both! To start the year off right, we're giving you two ways to win a \$100 credit on your bill:

1. Set up an automatic payment, and know your payment will be made on time every month.
2. Sign up for eBill and enjoy the added functionality that online billing offers.

We'll randomly select one customer who uses eBill, and one customer who uses our automatic payment service. Each will win a \$100 bill credit. Add automatic payments to your eBill account to double your chances to win!

Just sign up by February 13 and you'll automatically be included in the drawing. If you've already signed up, then you're automatically included — you don't have to do anything to enter the contest.

Visit www.cmpco.com for complete details, and to sign up today!

Warm hands from warm hearts Help keep Maine kids warm this winter

Once again, we've partnered with WMTW-Channel 8 to spread the word about our 8th Annual Community Mitten Drive.

Last year, Mainers donated thousands of new, store-bought or handmade mittens, hats and gloves for Maine kids in need.

Please donate cold weather gear and we'll deliver them to area schools. You'll find collection boxes at our local Service Centers, Renys, Mardens and Tim Hortons locations throughout Maine.

To find the collection spot nearest you, visit www.cmpco.com.



CMP employee Lynn H. knits and donates dozens of mittens each year.



Tim Hortons



I SHOULD HAVE BOUGHT IT WHEN I SAW IT AT
MARDEN'S
surplus & salvage