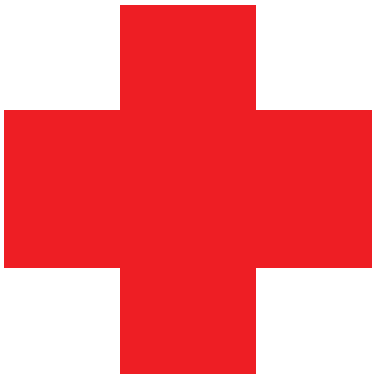


Lifelight Program

Central Maine Power's Lifelight Program identifies your home as having a person who requires life support equipment in case of a planned power outage.

Lifelight qualification

If a person in your home requires medical equipment described as "life-sustaining equipment", you may qualify for our Lifelight Program. Some examples of life-sustaining equipment are oxygen machines and electric intravenous pumps.



This sticker is placed on the transformer that feeds electricity to your home.

How much does it cost to participate in the Lifelight Program?

CMP does not charge for this program. As always, you are responsible for your regular billing each month.

How do I sign up?

To join the program your physician must fill out a Certification of Medical Equipment Necessity form. You can get this form by contacting CMP at **1-800-750-4000** or, **1-800-445-5631** for the hearing impaired, during regular business hours. Your name will be placed on an emergency list and we will place Lifelight markers on a transformer near your home. We will also put a white tag on your meter. Of course, you should always be sure to have back-up batteries to carry you through an extended outage.



Customer Service Representatives, like Julie, will call Lifelight customers to tell them about planned electrical maintenance outages.



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POWER**

What if I signed up for this program before?

If you previously signed up for this program, there should be a white plastic tag on your meter. If you don't see this tag, please call us. If you are planning to move or have recently moved into your current home, and have life-sustaining equipment in your household that requires electricity, be sure to call us at **1-800-750-4000** to have your membership in Lighthouse transferred to your new address.

What about planned outages that are used for maintenance or upgrading CMP equipment?

In these situations, CMP will make every reasonable attempt to notify you in advance so that you can make plans for the outage.

Important: Please be sure to have back-up batteries to carry you through an extended outage.

If I am a member of Lighthouse, what happens in a major power outage?

When a power outage occurs, our line crews work as quickly and safely as possible to repair our lines. However, it may be necessary during large storm outages to repair transmission and distribution lines before we can repair the lines that service your location. **Please be prepared** with a back-up system for your life support equipment and have a plan in place with friends or relatives if you need to relocate until power is restored. *

Important information about using generators.

***If you decide to install a generator to protect against extended outages, be sure to have it installed by a licensed electrician. Incorrectly installed generators can cause serious damage to your home and create life-threatening situations for our line workers and for your and your family members. If you have questions, please call us.**

What if I no longer need my life support equipment?

Please call us. If you no longer need this special service, we will remove you from the program. Keeping our records up-to-date will help us offer better service to those that still require this special program.

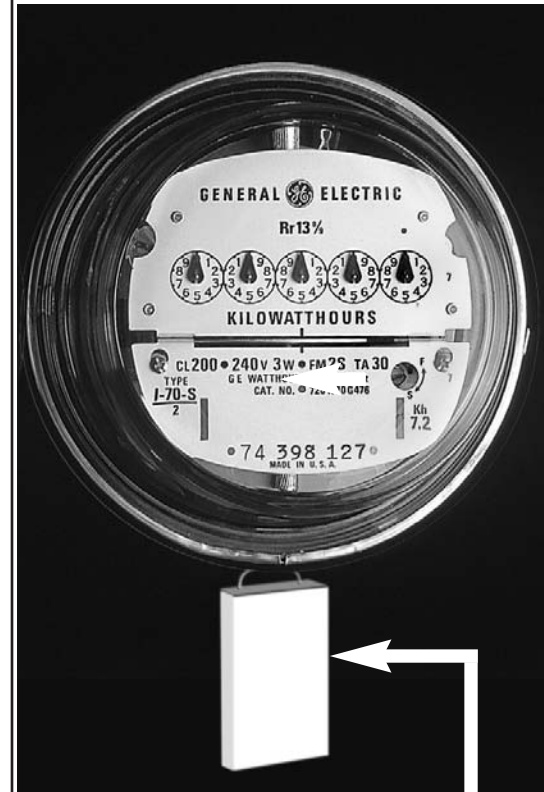
Want more information about The Lighthouse Program? Please contact us at

1-800-750-4000

or

1-800-445-5631

for the hearing impaired.



This white tag will be placed on your meter to indicate that life sustaining equipment is in the home.