



Take a look at the ABCs of your bill...



A Your CMP account number:
211-000-0000-001



Central Maine Power
customer assistance line
1-800-750-4000 **B**
To report a power outage: 1-800-696-1000

J.Q. CUSTOMER
12 ANYWHERE RD
ANYTOWN STATE
Service location **C**

Billing date: 09/08/15 Read cycle: 09 Page: 001 of 003

Customer Meter Summary						
Meter Number	Read Date	Prior Read date	Number of Days	Meter Reading	Prior Meter Reading	Total KWH
AB0000000000	09/04/15	08/07/15	30	81907	81169	738

D **E**

<p>Prior balance Payments received through 09/08/15 - thank you Balance forward</p>		\$103.32
New charges		
Electricity Delivery: Central Maine Power (see details below)		\$103.32-
Electricity Supply: Standard Offer Service		\$0.00
Total new charges		\$54.88
Current Account Balance:		\$48.27
		\$103.15
		\$103.15
		\$103.15

You have agreed to pay before 10/04/15

Central Maine Power Delivery Service Account Detail

<p>Prior balance for Central Maine Power delivery Payments received - thank you Balance forward</p>		\$40.85
Current delivery charges		
Delivery Charges: Residential		\$40.85-
Delivery Service:		\$0.00
Up to 738 KWH		
Other 50 KWH @ \$11.51		
50 KWH @ \$0.063042		
Total current delivery charges		\$11.51+
Central Maine Power account balance:		\$43.37+
		\$54.88
		\$54.88

Please see back page for important information

	Your electricity usage (in kilowatt hours)												
	09/15	08/15	07/15	06/15	05/15	04/15	03/15	02/15	01/15	12/14	11/14	10/14	09/14
Daily	25	23	24	25	23	22	23	21	19	28	25	23	21
Monthly	738	700	740	701	680	663	774	583	608	617	808	678	599

I

Please return this stub with payment to CMP. If applicable, supply payments are forwarded to the appropriate energy provider. Do not send cash or coins, and do not return with staples or paper clips. Refer to back to fill in information for mail address changes or to sign up for the Automatic Payment Option plan.

00018D

J.Q. CUSTOMER
12 ANYWHERE RD
ANYTOWN STATE

Central Maine Power Co.
P.O. Box 847810
Boston, MA 02284-7810

Your CMP account number:
211-000-0000-001

Please pay this amount:
\$103.15 **J**
before 10/04/15 so you can avoid late charges

Please write amount paid:
\$ _____
Thank you!

880509082110004588012000041507 Please do not write below this line

- A** CMP Account number
- B** CMP Contact Information
- C** CMP Service Location
- D** Your meter read chart shows you when your meter was read, number of days in your read cycle, and current and prior meter reads to provided total kWhs using during current month
- E** An Account Summary - Showing your past billing and payment activity, your current charges for delivery and supply.
- F** Total monthly kWhs used
- G** Current delivery charge for first 50 kWhs
- H** Current delivery rate for all usage over 50 kWh
- I** Your usage charge information section enables you to compare your current energy use to the last 12 months
- J** Amount due and due date to avoid late charge

Your CMP account number
211-000-0000-001

Messages about your Central Maine Power delivery account

Maine is a place you have to be ready for tough weather. We're ready and we want you to be ready too! Our Storm Guide can help you stay safe during a storm. Download a FREE copy online at www.cmpco.com.

Sign up for eBill by December 11 and you'll automatically be entered for a chance to win a \$100 credit on your CMP account! eBill is the fast, secure, and efficient way to manage your account. To sign up go to www.cmpco.com with your bill handy.

Your Kilowatt usage may be greater than usual this month due to a longer billing period. You can check by comparing the kilowatt hours used per day this month to last month. The chart comparing your daily usage is on page 001 of this bill.

K Pay the same amount each month - no surprises. Sign up for SimplePay and you can level off your monthly payment! For more information, visit www.cmpco.com or call 1-800-750-4000 to speak with a Customer Service Representative.

Keep Maine kids warm this winter! We've teamed up with WMTW- Channel 8 for our 6th Annual Community Mitten Drive. Drop off your donation of new hats and mittens at our local service centers, Renys, Mardens and Tim Mortons locations in Maine.

Customer information for your delivery service

Delivery rates are as approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, call 1-800-750-4000, or visit www.cmpco.com on the Internet. Our TTY number for the deaf is; **1-800-445-5631**.

CMP's delivery role under Maine law

The State of Maine changed the electricity-utility business as of March 1, 2000. The law now separates electric supply from its delivery. You may choose a competitive energy provider, or automatically take energy from the Standard Offer provider. CMP no longer generates electricity. We operate the system that delivers your electricity, and we service your account.

Questions?

To ask a question or dispute a bill, you can call 1-800-750-4000 or e-mail customer.service@cmpco.com, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

Planning a move?

Please let us know. You are responsible for any usage at your billing location until you tell us the account should be closed.

Payment arrangements

If you have trouble paying your bill, a payment plan may help. Call 1-800-686-4044 for more information.

Late-payment charge

Bills are due on receipt. A late charge of 0.892% will be applied each month to balances unpaid after 25 days from bill postmark.

To report an outage

Call 1-800-696-1000. If call volume is heavy, an automated system will log your call and generate a repair order.

Sales-tax exemption

Maine sales tax does not apply to the first 750 kilo watt-hours (KWH) of residential usage.

What's a kilowatt-hour?

Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (KWH) of energy. Example; a 100 watt bulb lit for 10 hours uses 1 KWH of energy.

Estimated Bills

When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Call us at 1-800-750-4000 or visit www.cmpco.com for more information.



Mail Address Changes

Please "X" for mail address changes and fill in your new mailing address information below;

If you are moving or need to stop service....
Please call a Customer Representative at 1-800-750-4000

Sign up for automatic payments

To sign up for automatic payments, please mark an "X" in the box, and sign and date below:

Signed: _____ Date: _____

Pay my bill (check one): ___ when my bill arrives OR
___ # of days before due date (circled below)

4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
(Example: Circle "15" to pay your bill 15 days before the due date.
It does NOT mean your bill will be paid on the 15th of each month.)

To complete your enrollment, please:

1. Include a VOIDED check with this pay stub.
2. Allow up to 30 days for processing.

Please do not write below this line

K Special bill messages with information specific to your CMP delivery account

L You can notify us of a change in your mailing address or enroll in our paperless eBill Service by completing this form located on the back of your payment stub

Electricity Supply

Standard Offer Service

Account: 211-000-0000-001
 Billing Date: 09/08/15

J.Q. CUSTOMER
 12 ANYWHERE RD
 ANYTOWN STATE

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Your electricity is supplied by the Standard Offer Service

Your electricity is supplied by the Standard Offer Service

Prior balance for Standard Offer electricity

Payment received - thank you

Balance forward

\$62.47

\$62.47

Current electricity supply charges

Residential Service (08/07/15-09/04/15)

Energy Charge **M** 738 KWH @ .0654

\$0.00

Total current electricity supply charges

\$48.27

Standard Offer Service account balance

O \$48.27

\$48.27 **P**

Q Messages about your Standard Offer electricity supply
 Central Maine Power provides billing services for your electricity supplier. Supply payments are forwarded on your behalf, in accordance with the Maine Public Utilities Commission (MPUC) rules. The average price per KWH for your Standard Offer electricity is **\$0.065441**. Competitive bidding for the right to supply Standard Offer electricity is supervised by the Maine Public Utilities Commission. Your electricity supply (Standard Offer Service) is provided by New Brunswick Power Generation Corporation (34%), Constellation Energy Commodities Group Maine, LLC (44%) and TransCanada (22%). For information on buying green power go to www.maine.gov/greenpower. For additional information regarding Standard Offer Service, please see the Maine Public Utilities commission web site at: http://www.maine.gov/mpuc/electricity/standard_offer/index.shtml

- M** Total monthly kWh used
- N** Current supplier rate
- O** Total current electricity supply charges
- P** Total Standard Offer Service account balance (including any past due balance)
- Q** Special bill messages with information specific to your standard offer electricity supplier