

Electricity Lifeline Program

The Electricity Lifeline Program (ELP) offers qualified low-income customers a credit on their electricity bill. This credit is based on household income and estimated electricity usage.

Who qualifies for ELP?

You may qualify if you are a CMP customer, eligible for the Home Energy Assistance Program (HEAP) and DO NOT live in subsidized housing. If renting, you must pay a separate electric bill.

Where do I apply?

To apply for ELP, call your local Community Action Program (CAP) agency and schedule an appointment between October 1st and April 30th.

Do I need to reapply for ELP every year?

Yes, you need to reapply for ELP every year and you can apply for ELP when you apply for HEAP.

Who will determine if I am eligible?

The CAP agency will make that decision.

What happens if I do not qualify for ELP?

You will receive a letter from your local CAP agency telling you that you do not qualify. They will also give you the reason why.

For over 15 years, CMP's Electricity Lifeline Program has provided assistance for customers in need. Give us a call today at 1-800-750-4000 to sign up or visit our Web site at www.cmpco.com.

What happens if I move?

If you are still a CMP customer with a remaining ELP credit, it may be transferred to your new account as long as the account remains in the same name.



Central Maine Power
Your Electricity Delivery Company

*Angie O.,
Customer Service
Representative*



If I qualify for ELP, what do I have to do?

Follow these 4 steps:

- Sign all the paperwork and return it to your CAP caseworker to determine ELP eligibility.
- The customer whose name appears on the electric bill and the HEAP recipient must be adult members of the same household.
- Waive confidentiality on the information provided on the HEAP application. This information is necessary for CMP to calculate the credit amount.
- Accept all no-cost energy management programs offered by CMP.

What is the Oxygen Pump/Ventilator Benefit?

- Provides financial assistance to qualified, low-income customers who use an oxygen pump/ventilator at least 8 hours each day.
- You must first qualify for the Electricity Lifeline Program (ELP) to be considered.
- Request necessary forms when you apply for HEAP at your local Community Action Program (CAP) agency.
- The Oxygen Pump/Ventilator Benefit must be renewed for each program year. Certification forms may be submitted prior to October 1, but no earlier than September 1, each year.

*Reaching your local CAP Agency

Community Concepts Inc. (CCI)

P.O. Box 278
South Paris, Maine 04281
Tel. # **207-743-7716**

Kennebec Valley Community Action Program (KVCAP)

219 Cony Road
Augusta, Maine 04330
Tel. # **207-622-4761**

97 Water Street
Waterville, Maine 04901
Tel. # **207-859-1500**

26 Mary Street
Skowhegan, Maine 04976
Tel. # **207-474-8487**

Mid-Coast Maine Community Action (MMCA)

34 Wing Farm Parkway
Bath, Maine 04530
Tel. # **1-800-221-2221**

Penquis Community Action Program (PENQUIS)

P.O. Box 1162
262 Harlow Street
Bangor, Maine 04402-1162
Tel. # **207-973-3630**

170 Pleasant St. Suite A
Rockland, Maine 04841
Tel. # **207-596-0361**

Peoples Regional Opportunity Program (PROP)

510 Cumberland Avenue
Portland, Maine 04101
Tel. # **207-553-5900**
Tel. # **1-800-698-4959**

Waldo Community Action Partners

P.O. Box 130
9 Field Street, Suite 303
Belfast, Maine 04915
Tel. # **207-338-3025**
Tel. # **1-800-498-3025**

Washington Hancock Community Agency (WHCA)

P.O. Box 299
Ellsworth, Maine 04605
Tel. # **207-664-2424**

Western Maine Community Action (WMCA)

P.O. Box 200
East Wilton, Maine 04234
Tel. # **207-645-3764**
Tel. # **1-800-645-9636**

York County Community Action Corp. (YCCAC)

P.O. Box 72, 6 Spruce St.
Sanford, Maine 04073
Tel. # **207-324-5762**
Tel. # **1-800-965-5762**

* Contact the CAP agency closest to your residence. They will schedule you for an appointment at a location near you.

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CMP's Electricity Lifeline Program provides assistance for customers in need. Qualifying customers receive financial help and energy management assistance. You can also find CAP information on our Web site at www.cmpco.com.

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