

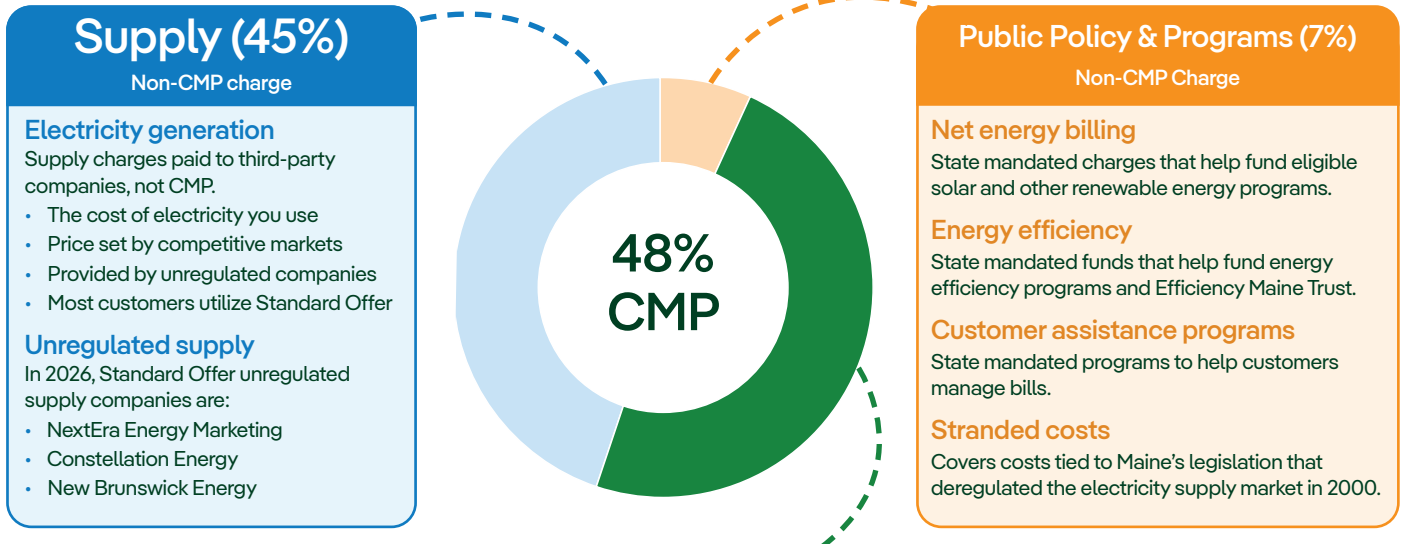
Customer Guide

Manage your account easily at cmpco.com/MyAccount



Understanding your electric bill

Less than half of a typical bill is CMP revenue.



CMP'S portion - Delivery (48%)

Maintaining and operating the electric grid

Distribution: Local poles, lines, and equipment that deliver power to homes and businesses, customer service, billing, engineering, and other business support.

Transmission: High-voltage lines that move electricity across state lines and regions.

Data as of 7/1/2026.

Fall into smarter energy habits with Rate Comparison Tool and Energy Manager

Rate Comparison Tool helps you:

- Compare available optional delivery rates to find the best fit for your household.
- Estimate potential savings based on your energy use.
- Explore rate options designed for electric vehicles, heat pumps and more.

Energy Manager lets you:

- View your energy use hour by hour.*
- See a breakdown of how you use energy (cooling, lighting, hot water).
- Get energy-saving tips.

Explore both at cmpco.com/MyAccount.

* Available only to customers with smart meters.





Moving into a new season

As summer winds down, many Mainers are preparing for what's next — college move-ins, new leases and home purchases.

Whether you're arriving somewhere new or wrapping up a summer chapter, our online moving form helps you manage your electric service quickly and easily 24 hours a day, 7 days a week, at your convenience.

Visit cmpco.com/Moving to start, stop or transfer service in just a few simple steps.

Predictable bills with SimplePay

With SimplePay, you'll pay a predictable monthly amount based on your average annual electricity usage, making it easier to budget year-round.

Your payment is locked in for six months, and there are no enrollment fees or hidden costs. Enroll today at cmpco.com/SimplePay and enjoy a simpler way to manage your energy expenses.



Stronger wires, fewer outages

Trees and branches are one of the leading causes of power outages in Maine. That's why we are installing covered tree wire in areas where it can have the greatest impact.

This upgraded wire helps reduce outages caused by vegetation, keeping power flowing more reliably and supporting consistent service for customers.

By investing in reliability today, we're building a stronger electric system for the future.

Free energy resources for educators, parents and kids

Whether you're teaching students at school or your children at home about energy safety, our free energy education resources are just a click away at cmpco.com/School.

There you'll find:

- Information about the power of electricity with our interactive **Electric Universe**.
- **Watts the Wizard** safety posters to print and color.
- Watch our team talk about what to do and – more importantly – what NOT to do around power lines in our online “**Safety City**” demonstration.

