

# Customer Guide

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An Avangrid company



## From classroom to crew Connecting local students to skilled trades

Our Union Trade Internship Program is continuing to grow this year, providing more Maine high school students with hands-on training alongside frontline union employees in the electric utility industry.

Students in the line and substation programs are gaining foundational skills such as pole climbing, bucket truck operation, breaker and power transformer maintenance, and safe use of essential tools and protective equipment.

Running from June through August, the paid internship includes classroom instruction at our training center in Farmingdale and supervised field experience alongside veteran CMP crews.

“This program strengthens our connection with Maine schools while creating a strong, local pipeline for union skilled trades careers,” said CMP President and CEO Linda Ball. “Investing in the next generation helps ensure a well-trained workforce that can deliver safe, reliable power to the communities we serve.”

## Don't sweat your energy use

Summer is here and so is the heat. As temperatures rise, so can your energy use — especially when cooling your home. We have tools, tips and programs to help you stay informed and manage your energy use this summer.



### Usage Alerts

Get free weekly updates, set monthly targets and receive an alert if your use changes unexpectedly or goes over your goal. Visit [cmpco.com/MyAccount](https://cmpco.com/MyAccount) and select “Manage your preferences” to sign up for Usage Alerts.



### Compare available rates easily

Our delivery rate comparison tool makes it easy to explore your options and choose which rate may work best for you and your household. Log in at [cmpco.com/MyAccount](https://cmpco.com/MyAccount) to start using the rate comparison tool today.



### Energy Manager

Energy Manager is a free, easy-to-use tool that helps you understand how and when you use energy. Whether you're running your air conditioner or powering other summer appliances, it gives insights into your energy habits. Visit [cmpco.com/MyAccount](https://cmpco.com/MyAccount) to try Energy Manager.



### Summer energy saving tips

Small changes can make a big difference during hotter months. Visit our [cmpco.com/SummerTips](https://cmpco.com/SummerTips) for low- and no-cost tips to reduce your energy use and stay comfortable.

## Manage your account with our Mobile App

Take control of your account on the go with our Mobile App.

- View and pay your bill securely.
- Set up AutoPay so your payments can be made automatically, securely and on time every month.
- Easily report an outage, and access outage lists and maps to stay informed.

All from the convenience of your smartphone. Text **App** to **267898** to have a download link sent to your phone.

Scan this QR code to download our Mobile App.



## From old place to new space in just a few clicks

Whether you're moving into a new apartment or a new house, you can start, stop or transfer your CMP service online — no phone call required.

Our moving tool guides you step by step, making it easy to manage your electric service on your schedule so you can focus on packing, unpacking and settling in. Go to [cmpco.com/Moving](https://cmpco.com/Moving) to get started.

## Supporting wildlife and our community

Our team rolled up their sleeves to take part in Maine Wildlife Park's Cleanup Day during Earth Week this past spring.

They helped refresh common areas throughout the park including gardens, picnic spaces, and areas around animal enclosures to support a cleaner, healthier environment for wildlife and visitors alike. We're proud to give back to our community!



## A change in your bill

On July 1, electricity prices, approved by the Maine Public Utilities Commission, changed. For more information about these price changes and how your rate class was affected, please visit [cmpco.com/Pricing](https://cmpco.com/Pricing).