

Customer Guide

Manage your account easily at cmpco.com/MyAccount



An Avangrid company

Building the next generation of lineworkers



Our apprentices are hitting important milestones as they work toward becoming First Class Lineworkers, including passing their first written exam this spring. It's an important step in preparing them to safely serve customers out in the field.

"We congratulate these apprentices on reaching this important milestone in their careers," said Eric Sutton, CMP Vice President of Electric Operations and Projects. "As they continue working alongside experienced lineworkers across the state, they're gaining hands on experience that helps build a smarter, stronger, more resilient electric grid."

The apprentices are already getting real-world experiences by responding to outages, helping restore power during storms and supporting reliability work like installing smart grid technology. By training and investing in the next generation of lineworkers, we are focused on keeping the electric grid strong and making sure our customers continue to have reliable power.



Energy-smart tips for summer

When summer heat arrives, a few smart energy habits can help you stay cool and keep your electricity use in check.

- **Set your thermostat wisely.** Keep your air conditioning set at 78°F or higher when you're home and raise it when you're away.
- **Block the heat.** Close curtains or blinds during peak sun, and seal air leaks around windows and doors.
- **Use energy only when needed.** Turn off lights, fans and electronics when you leave a room.

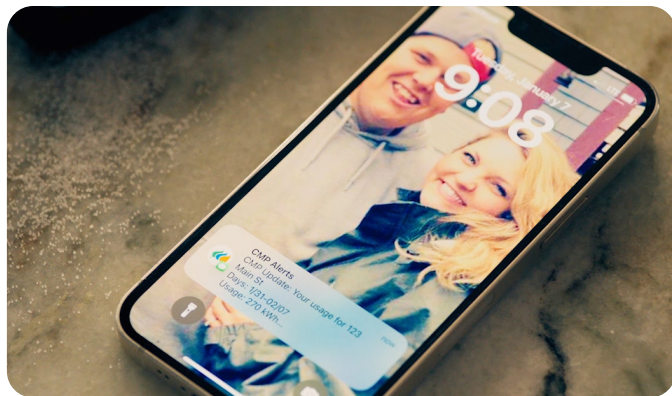
Visit cmpco.com/SummerTips to learn how to manage your electricity use and stay safe this summer.

Usage Alerts keep you in the loop

We make it easy to stay on top of your electricity use.

- **Usage Update:** Weekly updates with your usage, estimated cost and daily averages.
- **Usage Amount Exceeded:** Set a monthly usage or dollar target and get notified if you exceed it.
- **Usage Change:** Alerts if there is a big change in your daily usage over three days in a row.

Visit cmpco.com/MyAccount and select “Manage your preferences” to explore Usage Alerts.



Put your power to work: Find a delivery rate that fits your home

You may be able to lower your electricity costs by choosing one of our optional delivery rates:

- The **Residential Electric Technology rate** is good for customers who use higher amounts of energy, usually because of heat pumps or electric vehicles, and can be beneficial for homes using at least 800 kWh per month.
- There's also an optional **Time of Use rate**, which offers lower per kWh pricing during off-peak hours and higher pricing during on-peak hours (from 5 p.m. to 9 p.m. Monday through Friday).

Visit cmpco.com/MyAccount to use our new rate comparison tool.

Your move made easy

If you're moving into a new home or opening a seasonal home, our secure online form makes it easy to start, stop or transfer your service in just a few clicks.

No calls are needed. It's quick, convenient and available anytime.

Visit cmpco.com/Moving or scan the QR code to get started.



Serving our community, one meal at a time

Our employees were proud to volunteer at the Mid Coast Hunger Prevention Program in Brunswick, working side by side in their community kitchen to help prepare meals for neighbors in need.

From meal prep to supporting the incredible work happening behind the scenes, it was a meaningful way to give back and support the community where we live and work.

We're grateful for the opportunity to make a difference together and proud to be a community partner.