

Understanding your monthly electric bill

Let's review the information on your bill to help you understand the amount due.



An Avangrid company

Manage your account online: cmpco.com
Customer Service: 800.750.4000
Outage reporting line: 800.696.1000

Your Messages

The average residential CMP Delivery amount includes about \$12 per month in non-CMP costs to support Maine public policy initiatives including net energy billing subsidies, low income assistance and energy efficiency. Learn more about CMP rates and public policy costs at cmpco.com/PublicPolicyCosts.

A price change went into effect July 1, 2026. Visit cmpco.com/Pricing for more information.

If you're struggling to manage your electricity bill, our variety of assistance programs are designed to help you stay connected and regain control. You may be eligible for the Arrearage Management Program or Electricity Lifeline Program. View our complete list of programs and services designed to help at cmpco.com/HelpWithBill or call us at 800.750.4000.

Are you behind on your electricity bill? We offer flexible payment arrangements to help you catch up. Go to cmpco.com/MyAccount to see if you're eligible to set up your payment arrangement online.

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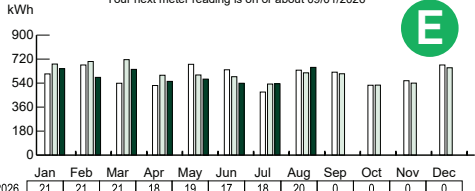
Account Number	Service Location	Amount Due	Date Due
1234-5678-910	JOHN DOE 123 MAIN ST GREENVILLE ME 04441	\$183.78	08/31/2026

Invoice Number 700000000000

Your Account Summary

Prior Balance	\$131.57
Payments received through 08/04/2026 - Thank you	-\$131.57
Balance Forward	\$0.00
CMP Delivery	+\$100.08
<i>Non-CMP Supplier Standard Offer</i>	<i>+\$83.70</i>
Please pay by 08/31/2026	\$183.78

Your Monthly Usage Summary(kWh)
Your next meter reading is on or about 09/01/2026



Month	2026	2025	2024
Jan	21	23	18
Feb	21	24	20
Mar	21	23	19
Apr	18	21	21
May	19	20	21
Jun	17	18	19
Jul	18	18	17
Aug	20	20	21
Sep	0	19	18
Oct	0	18	19
Nov	0	19	20
Dec	0	20	21

Your Average Daily Usage (kWh)

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When is this bill due?

A Your amount due and due date can be found here.

Is there a prior balance?

B Under **Your Account Summary** on page 1 of your bill, your PRIOR balance or **Balance Forward** is listed, along with any payments that were received since the last bill was issued. Payments received after the current bill was issued will be reflected on the following month's bill.

What is "Your Messages" on my bill?

C The "Your Messages" section on your bill includes important messages about your account and doing business with us. Many of these messages change monthly so we encourage you to review them each month.

Why is this line in blue?

D The supply charge is in blue to help illustrate that supply charges are not CMP charges. You can learn more information about your supplier on the supplier page of your bill.

Where can I find my usage by month?

E Your **Monthly Usage Summary** shows your graphed monthly consumption for this year and the last two years. The table shows your average daily use each month. An asterisk indicates your usage has been estimated.

Bill Date 08/05/2026 Invoice Number 700000000000 Account Number 1234-5678-910 Page 2 of 3

Your Central Maine Power Delivery Service Account Detail

Prior Balance for Central Maine Power Delivery
Payments received - Thank you

Balance Forward
Delivery Charges
Delivery Charges: Residential (07/02/2026 - 08/03/2026)
Delivery Service:

Total Current Delivery Charges

Central Maine Power Account Balance

658 KWH @ \$27.37
Up to 50 KWH @ \$0.119590
608 KWH @ \$0.119590

\$63.51
-\$63.51
\$0.00
+\$27.37
+\$72.71
\$100.08
\$100.08

Your Meter Details
Read Cycle 01

Meter Number	Read Date	Meter Reading	Prior Read Date	Prior Meter Reading	Number of Days	Total kWh
G000000000	08/03/2026	17,142	07/01/2026	16,484	33	658

Customer Information for Your Delivery Service
Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, visit cmpco.com or call us at 800.750.4000. To see how your Delivery Charges are impacted by Maine public policy, visit cmpco.com/PublicPolicyCosts.

What's a kilowatt-hour?
Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (kWh) of energy. Example: a 100 watt bulb lit for 10 hours uses 1 kWh of energy.

Sales-Tax Exemption
Maine sales tax does not apply to the first 750 kilowatt-hours of residential usage.

Late-Payment Charge
Bills are due on receipt. A rate of 0.949% will be applied each month to the unpaid balance after 25 days from the bill postmark.

Estimated Bills
When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Visit cmpco.com for more information, or call 800.750.4000.

Questions?
To ask a question or dispute a bill, you can email customer.service@cmpco.com, or call 800.750.4000, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

Payment Arrangements
If you have trouble paying your bill, a payment plan may help. Call 800.686.4044 for more information.

Maine Public Utilities Commission (MPUC)
The MPUC's Consumer Assistance and Safety Division (CASD) investigates and resolves complaints, educates the public and ensures utilities remain in compliance with State statutes and Commission rules. To contact the CASD, call 800.452.4699 or visit maine.gov/mpuc.

Mail Address Changes

☐ Please X! for mail address changes and fill in your new mailing address information below.

If you are moving or need to stop service, please call a Customer Representative at 1.800.750.4000

Sign Up for Automatic Payments

☐ To sign up for automatic payments, please mark an X! in the box, and sign and date below:

Signed _____ Date: _____
Pay my bill (check one): _____ when my bill arrives
_____ # of days before due date (circle one below)

4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
(Example: Circle 15! to pay your bill 15 days before the due date.
It does NOT mean your bill will be paid on the 15th of each month.)

To complete your enrollment, please:
1. Include a VOIDED check with this pay stub.
2. Allow up to 30 days for processing.

Please do not write below this line.

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How many days were in the billing cycle for this bill?

F The number of days in the billing cycle may be different from month to month. Review your average daily usage to understand whether an increase or decrease is driven by an actual change in usage or by the number of days in the billing cycle.

What is your total delivery charge?

G Your delivery charge is the amount you pay CMP to deliver your electricity.

Do you need help with your bill?

H If you have fallen behind, we offer payment and assistance plans to help you catch up and stay on track. Visit cmpco.com/helpwithbill. Or call us at 800.750.4000. We want to help.

You have chosen to purchase your electricity supply from: Standard Offer.
Rates for electricity supply are not set by CMP yet we are required to bill and collect them on behalf of your Supplier.

Supplier: Standard Offer

Standard Offer

JOHN DOE
123 MAIN ST GREENVILLE ME 04441

Prior Balance for Standard Offer Supplier

Payments received - Thank you

Balance Forward

New Supplier Charges

Residential Service : (07/02/2026 - 08/03/2026)

Energy Charge

Total New Supplier Charges

Standard Offer Supplier Account Balance

\$68.06

-\$68.06

\$0.00

658 KWH @ \$0.127210

+\$83.70

\$83.70

\$83.70

Supplier Information

CMP does not generate or supply electricity. We deliver your electricity. Your Standard Offer electricity is supplied by Constellation Energy Commodities (25%) and NextEra Energy Marketing (50%) and New Brunswick Energy Marketing (25%). Standard Offer is the default if you have not chosen an electricity supplier.

CMP is your energy delivery company. Other companies, not regulated by the Maine Public Utilities Commission (MPUC), supply your electricity, which we deliver to you safely and reliably. CMP does not control the supply price though we are required to include and collect the costs in our monthly bills. Now you will see the name of your supplier and their itemized supply charges in BLUE on this page.

Competitive bidding for the right to supply Standard Offer electricity is supervised by the MPUC. The price per kWh for your Standard Offer electricity supply is \$0.127210.

You may learn more about energy supply and suppliers, and possibly find a better supply price, by visiting the Office of the Public Advocate (OPA) at maine.gov/SupplyRates, calling the OPA at 207.624.3687, or by visiting the MPUC at maine.gov/mpuc.

Visit us at cmpco.com/UnderstandYourUsage to see ways to manage and potentially reduce your usage.

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Who is your supplier?

I Review the supplier page of your bill to see who your supplier is. You may choose a Competitive Energy Provider (CEP) or you'll receive supply from the default Standard Offer Provider. The Standard Offer rate is determined by the Maine Public Utilities Commission annually through a competitive bidding process.

Why is supply charged separately?

J Your electricity bill has two parts: delivery and supply. CMP is required by statute to include the supply charges on your electricity bill and to pass your payments on to suppliers. CMP delivers your electricity and is prohibited by legislation from generating or supplying electricity.

Why is this page blue?

K The supplier page includes information about your supplier and the rate they are charging for your electricity. Supplier information can be easily found on your bill in blue as well as supplier contact information and other information about electricity supply.

What is this?

L The name of your supplier will be shown here, whether you have chosen a Competitive Energy Provider or if you receive supply from the default Standard Offer Provider. You may shop for a different supplier. Visit the OPA website at Maine.gov/SupplyRates to learn more about your options.

What are these messages?

M These messages include information about your supplier and where to find electricity supply options.



We are committed to providing exceptional customer service to all of our customers — 24 hours a day, 7 days a week, 365 days a year. You can count on us.

For more information:
Visit cmpco.com or call **800.750.4000**

 **Central Maine Power**
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