

June marks another Legislative session in the books. Thanks to all of you who gave your time and attention to the important energy issues facing Mainers. I appreciate that you made time to speak with us and consider our position. Please continue to watch for these updates in your inbox as we share information that may be helpful in your decision-making.

Have a wonderful summer!

Kathleen Newman, Vice President, Government Affairs

P.S. You can find past editions of the newsletter on our [website](#).



Meet our first responders: CMP Troubleshooters

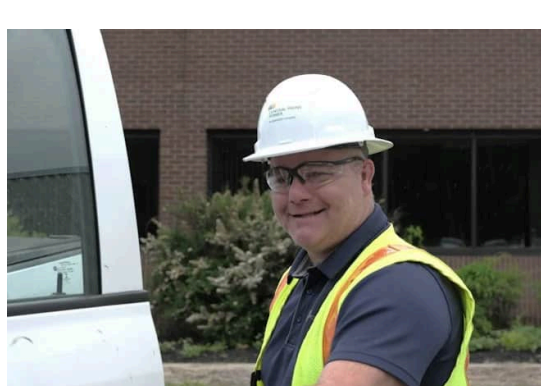
Troubleshooters are CMP's rapid response team - skilled professionals who work to maintain and repair our energy grid. Our Troubleshooters are based in locations across our service area providing 24 x 7 coverage to our customers in all weather conditions. Public safety is the priority for our Troubleshooters whose responsibilities include responding to electrical emergencies like car accidents and fires, working in concert with police and fire fighters to assure safety for all at the scene.

When not responding to those types of emergencies, our Troubleshooters manage a myriad of other issues that can arise when operating an energy grid. Troubleshooters assess then prioritize the issue so it can be resolved. Resolving these issues may involve coordinating with crews across CMP in all kinds of communities and terrain.

CMP has made a lot of progress installing outage management technologies, such as smart switches and circuit breakers that can be remotely operated to isolate problem areas on the electric grid and keep the power flowing around these areas. These technologies can restore power in minutes; however, when on-site support is required, Troubleshooters are often first-on-the-scene to begin repairs. If they can't complete the repair themselves, they call for additional crews and or equipment to get the job done.

"We respond 24 hours a day, seven days a week, no matter what the situation, anytime, any weather, anyplace. Our Troubleshooters are the Company's eyes and ears in the field, assessing the situation and determining what is needed to make things right."

- Eric Fletcher, , CMP Field Supervisor



There is no typical day – or night - for a CMP Troubleshooter. A shift might include installing a rubber service cover for homeowners painting their house, repairing streetlights at an intersection, investigating "flickering lights", and responding to a power outage to restore service. Becoming a Troubleshooter requires a deep understanding of the electric transmission and distribution system and effective pressure-driven decision-making. It takes years of training, hands-on experience, constant learning, and a mindset that thrives on solving complex issues with precision, speed, and the wisdom behind every move to master the trade.

"It's the most interesting job because every day's different," according to Travis Chapman, CMP Troubleshooter. **"While the work is varied, there is always a consistent focus on our customers and responding promptly to keep them safe, productive and comfortable and there is nothing like the smiles and waves we get as we drive away after restoring service. It's a great feeling – and a great job."**

A stronger, smarter grid: Work in Progress

If you are driving through the beautiful mid-coast area of Woolwich and Wiscasset this summer, you may notice our crews at work on some critical upgrades.

This work includes upgrading lines with stronger materials and covered tree wire and creating a backup pathway for power to reach Woolwich if a storm or other event impacts the grid in this area. Over the course of construction, an existing line will be rerouted onto Route 1 from an adjacent road, allowing for easier crew access and more efficient repairs. More than 180 taller, thicker wooden poles are currently being set along Route 1 in Woolwich. Seven smart devices that can restore power in as little as five minutes will also be installed.



"Once complete, this project will bring the benefits of stronger poles, backup power pathways, covered wire and smart devices to this part of Maine's Midcoast," said Eric Sutton, Vice President of Electric Operations for CMP. **"These four core, long-term grid strengthening initiatives are an effective way to prepare for extreme storms and, in this case, improve our efficiency maintaining the grid in this area."**

This project is expected to be completed in early 2026.

Lineworkers for Maine's Grid

We are proud to welcome a new lineworker apprentice class that started their lineworker training on June 23rd at the company's training facility in Farmingdale, Maine. Apprentices who successfully complete a multi-year program while working full-time at CMP, will become 1st Class Line workers, a role critical to building and maintaining Maine's energy grid and restoring power.

CMP partners with local institutions and unions to support lineworker apprenticeship and training programs that prepare individuals for careers in the energy utility industry. Learn more about this exciting [Apprentice Program](#).



"These are good, Maine-based jobs that offer competitive wages, stability, and real opportunities for growth. We're proud to help shape the next generation of lineworkers who will keep our communities powered and growing across our state."

- Steve Cookson, CMP's Technical Trainer

Grid and Climate Planning Update

Our grid planning work continues to establish a framework for a smarter, stronger, more resilient grid. We invite you to visit our [website](#) and subscribe to our grid planning updates to stay informed throughout the planning process.



Community: CMP Keeps Maine Moving Our Key Account Managers are a Partner for Maine Businesses

Maine's large businesses often have unique needs when it comes to their use of energy to power manufacturing and operations. CMP's Key Account Managers are assigned to these business customers and act as a single point of contact with the utility. Through regular communication and engagement with their customers, the Key Account Managers assist with education and awareness of energy-related topics, provide detailed explanation of billing information, and guide customers through the new connections and service upgrade processes. They offer tailored solutions and support based on a deep understanding of the customer's business, goals, and challenges.

The CMP Key Account Managers are dispersed throughout the company's service area so that they appreciate the local landscape in which their customers operate. Maine businesses are the backbone of our State - we are proud to deliver the electricity that powers them and happy to help them with their energy needs.

"It was a great meeting yesterday and am thankful for all the work CMP has done to make the grid more reliable on our Gorham Campus".

- John Southern, Executive Director of Facilities Management, University of Southern Maine

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Contact Information



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