

Our customer’s demand for more electricity grows every year, and as we get underway in this new session, there will surely be discussions around reliability and affordability. Balancing the need for grid investments, especially in the face of more extreme weather, with the cost to our customers continues to be our priority. Please reach out if there is information you need as you consider these important issues.

Kathleen Newman, Vice President, Government Affairs

P.S. You can find past editions of the newsletter on our [website](#).

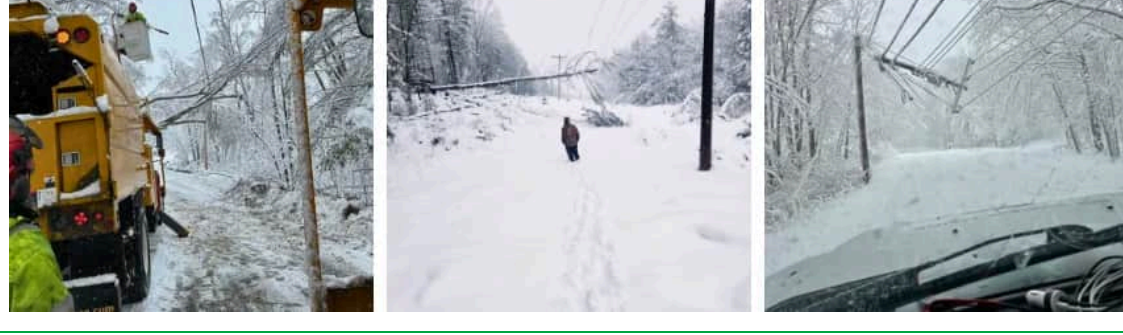
CMP wins Prestigious Electric Industry Award for 2024 April Nor’easter Storm Response

At its winter meeting on January 7, 2025, the Edison Electric Institute (EEI) recognized CMP with its Emergency Response Award to honor the extraordinary performance of CMP during recovery and restoration efforts following a spring nor’easter that brought strong winds, heavy snow, and ice to Maine on April 4, 2024.

The long-duration storm left nearly 400,000 CMP customers without power. Snow loading on trees from heavy, wet snow along with strong winds were the primary causes of damage. More than 1,100 crews took part in the major restoration effort that included damage assessments, tree clearing and repairs to electrical infrastructure.

“Our top priority in any storm is restoring power as safely and efficiently as possible. This award goes to our CMP crews who showed up in snow, ice, wind, and rain and made that possible,” said Joe Purington, President and CEO of CMP.

This is CMP’s second year in a row receiving this honor. CMP was awarded EEI’s Emergency Response Award in 2023 for its response to the strong wind and rainstorm that struck Maine on December 18, 2023.



Helping Our Customers Winter Electric Bills

As freezing temperatures persist in Maine, CMP is working to raise awareness around tools and programs available to help customers manage their bills. Winter’s longer nights might require more light use and colder temperatures may require heating systems to use more energy to maintain temperatures. Heat pumps and other electric heating sources can result in higher electricity usage, especially during cold-weather months. There are free and convenient ways for customers to monitor how much energy they use so they can take steps to manage costs.

CMP Update: Your usage for 123 Main St.
Days: 12/23-1/19
Usage: 520 kWh
Appx cost: \$133.13 (includes monthly svc charge of \$27.37)
Daily avg: \$6.34 (25 kWh)
Reply HELP for options

Usage Alerts – Through their online account, customers can sign up for alerts via text, phone or email. These **free** alerts provide updates of weekly usage and its estimated cost. Customers can also set a usage target and receive an alert if they exceed the target.

Your Energy Use Overview



Energy Manager – Displays daily energy usage online and outdoor temperature. It also provides a breakdown of your usage by category, like heating, lighting, and cooking. Customers can compare their household’s use to similar households for additional insight so they can understand how they are using energy and make informed energy decisions.

If your constituents have questions about their electricity use, assistance programs or these digital tools, please encourage them to reach out to our customer service representatives (800.750.4000, 7:30 a.m. – 6:00 p.m., Monday through Friday), or on our [website](#) or mobile app so that we can help.

We have also created an [Energy Affordability Toolkit](#) with printable fact sheets and links to helpful information for CMP customers.

Optimizing the Use of Heat Pumps

More and more customers are using heat pumps to meet their winter heating needs. Efficiency Maine offers resources to help customers understand the [most efficient operation](#) and the overall [impact to their energy costs](#).

Grid and Climate Planning Update

In our November newsletter, we shared news about CMP’s grid planning that will establish a framework for a smarter, stronger, more resilient grid to assure safe and reliable power amid the impacts of extreme weather. This inclusive planning process will include newsletter updates, information on our website and community meetings. We invite you to visit our [website](#) and subscribe to our [Grid Planning Updates](#) to stay informed throughout the planning process.

Community: 2024 Review

We were proud to support **140 non-profits** that do such incredible work supporting the health, welfare and opportunities throughout our communities. Our major sponsorships include:

- The Mitchell Institute (Education)
- Foundations for a Strong Maine (Economic Development, Job Creation)
- Travis Mills Foundation (Veterans)
- Jobs for Maine Graduates (Education, Workforce Development)
- Make-A-Wish Foundation (Social Welfare)
- Junior Achievement of Maine (Education)
- Sweetser (Health, Social Welfare)
- Dempsey Centers (Health, Social Welfare)
- Live + Work in Maine (Economic Development)
- Boots2Roots (Veterans)
- Winter Kids Education Foundation (Health)

We also actively supported the **Maine State Chamber of Commerce and 35 local Chamber organizations** in 2024 in the important work they do to build the communities where we live, work and play.

Learn more about our [charitable giving and volunteering](#).



2025 Lobster Dip kicks off new year!
The ocean didn’t cooperate, and the 2025 Lobster Dip for Special Olympics Maine was cancelled due to dangerous water conditions. But **the weather has never stopped a CMP Team and we were out in force, raising over \$5,000 for a great cause.**

Contact Information



You can easily reach the Government Affairs Team by email.

Email: Government.Affairs@cmpco.com



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