

The Company continues to focus on meeting our customers' needs for safe, reliable electricity service to power their homes and businesses. That means making the grid more resilient against growing threats from climate change and – when severe weather strikes – restoring power as quickly as possible. This year, we've enhanced both resiliency and responsiveness.

I hope you find this resource helpful and please, continue to reach out if there is anything I can do to assist you. Enjoy the holiday season!

Kathleen Bowman, Vice President, Government Affairs

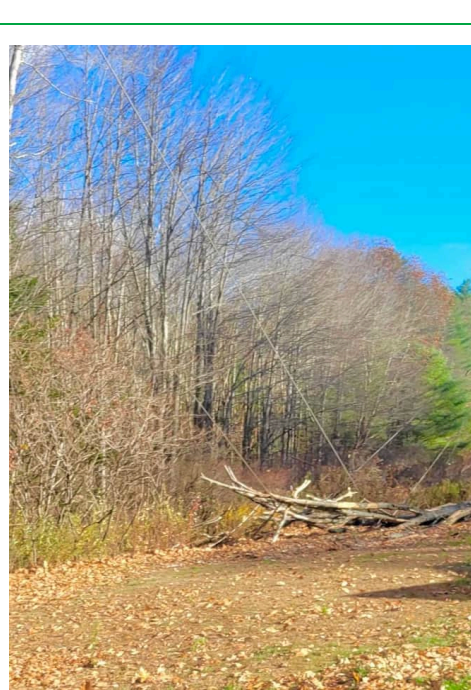
P.S. You can find past editions of the newsletter on our [website](#).



Tree damage in Vienna, November 4, 2025

Smarter grid means faster restoration for customers

CMP has completed the installation of over 250 new smart devices across its energy grid in 2025. This marks a significant step forward in strengthening service reliability for nearly 50,000 customers. These devices join 220 others installed over the past two years, which have already improved service for more than 54,000 customers. By enabling CMP's Energy Control Center (ECC) to remotely reroute power around damaged lines, the devices can restore service in as little as five minutes - a critical advantage, particularly in rural and remote areas.



Real Benefits for Customers

During the windstorm on 11/4, an outage in Lisbon Falls that affected 7,628 customers (see picture at left) was **restored in under 5 minutes** by using new transmission automation technology to remotely reroute power.

The installation of automated smart devices is part of CMP's effort to modernize Maine's energy infrastructure, so it is stronger in the face of more frequent extreme weather. Other initiatives include the deployment of covered wire to protect against tree damage and the use of taller, more resilient wooden utility poles.

"We're seeing meaningful improvements in places where these devices are active, restoring power in minutes instead of hours and reducing disruption to Mainers' daily lives. This technology is the forefront of building a smarter, more responsive grid that meets the evolving needs of our customers and Maine communities." **Eric Sutton, Vice President of Electric Operations for CMP.**

Reminder: Energy Affordability Toolkit

You may hear from constituents who need help managing electricity bills this winter. Our **Energy Affordability Toolkit** offers resources for you and your team to assist them. It includes downloadable fact sheets regarding helpful tools and assistance programs.

Grid and Climate Planning Update

Our Integrated Grid Plan to establish a framework for a smarter, stronger, more resilient grid was filed on December 15. This plan is the result of a more than a year and a half of work by our system planners, with engagement, input, and feedback from our communities, customers, and stakeholders along the way.

You can view the full Integrated Grid Plan on our [website](#).

Community: Supporting local organizations

In 2025, CMP made donations to over 170 community organizations across our service area including the following:

- Travis Mills Foundation
- Make-A-Wish Foundation Maine
- Junior Achievement Maine
- Sweetser
- WinterKids

Our employees volunteered hours to support many organizations as well including the Wayside Food Kitchen and the Ketcha Outdoors/Portland Gear Hub Kids Bike Party (pictured right).



In 2025, CMP worked closely with Sweetser, raising over \$100,000 towards supporting mental health in our communities. Pictured left is Jayne Van Bramer, Sweetser President & CEO, Justin Chenette, Sweetser Chief Communications Officer and Jade Wu from CMP's Community Relations Team accepting Sweetser's "Star Corporate Partner" award.

Learn more about our [charitable giving and volunteering](#).

Contact Information



You can easily reach the Government Affairs Team by email.

Email: Government.Affairs@cmpco.com



©2025 CMP | [Update Contact Information](#) | [Privacy Notice](#) | [Unsubscribe](#)

Please do not reply to this message, as the email inbox is not monitored. For additional assistance, please visit our [Support page](#).

83 Edison Drive, Augusta, ME 04336