

Energy Manager Tutorial for Residential Customers

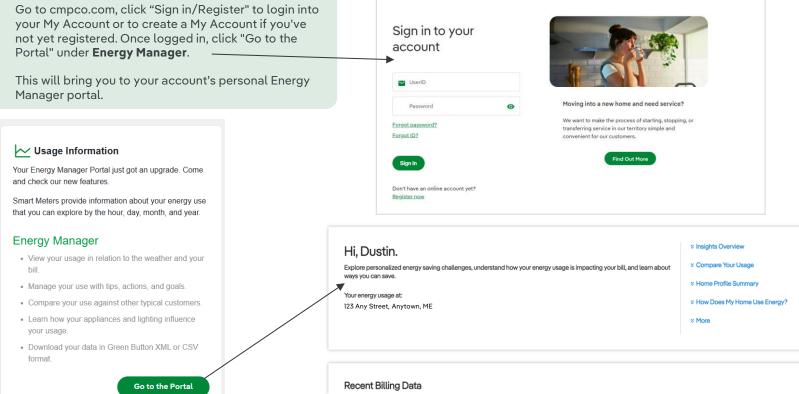
Logging Into Energy Manager



Sign in / Register

How do I sign into Residential Energy Manager?

- Go to cmpco.com, click "Sign in/Register" to login into your My Account or to create a My Account if you've not yet registered. Once logged in, click "Go to the Portal" under Energy Manager.
- Manager portal.



Account

Smart Energy

Outages

Safety

About CMP

Energy Manager Overview

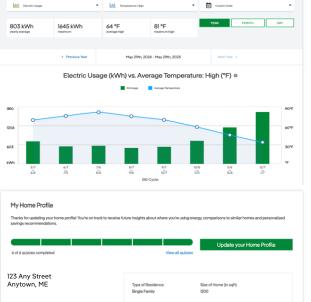
Sections Include:

- Welcome
- Recent Energy Usage
- Explore Usage
- My Home Profile
- My Top Energy Savings Tips
- How Does My Home Use Energy?
- Electric Bill Compare
- Your Online Resources





Explore Usage



Cooling

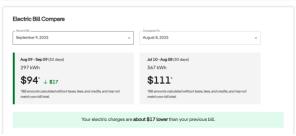
Heat Pump

Heating Fuel





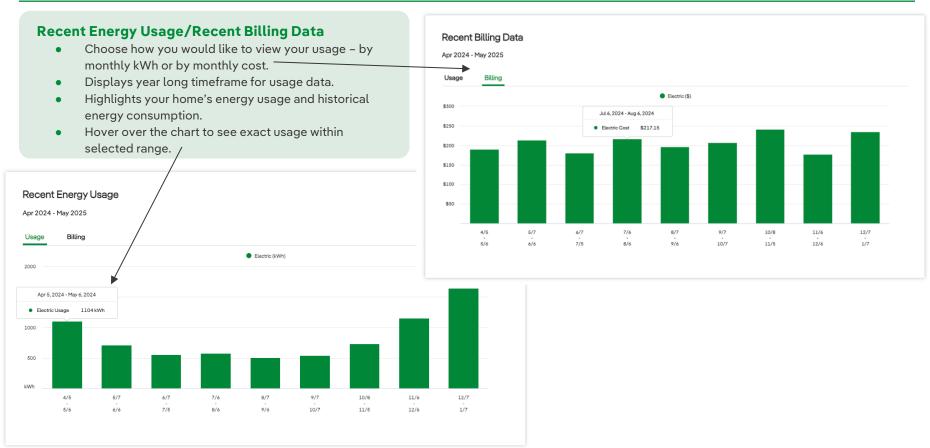






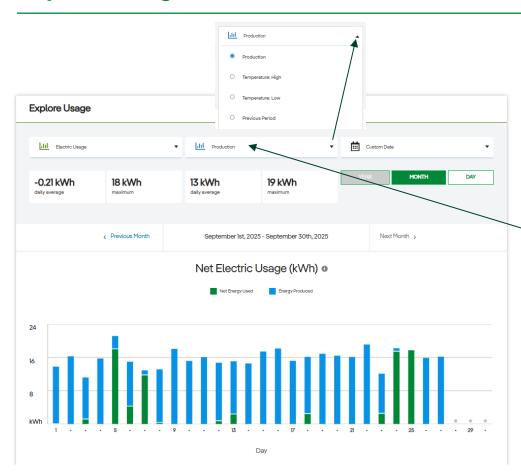
Recent Energy Usage





Explore Usage: Production





Self-Generating Customers

Customers who self-generate can explore their production.

When "Electric Usage" is selected from the first drop down, and "Production" from the "Compare To..." drop down, customers can explore their monthly and daily net production.

Please note:

- Customers who self-generate need to ensure they are viewing the account that has their production meter to see these details.
- The graph shows the net energy used and the net energy produced in the specified area.

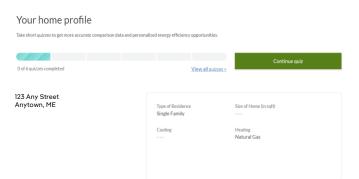
My Home Profile

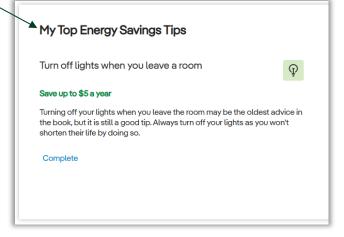


Take the Home Profile Quizzes

- Customize your home profile by taking the quizzes.
- As you complete each quiz, top energy savings tips will be provided.





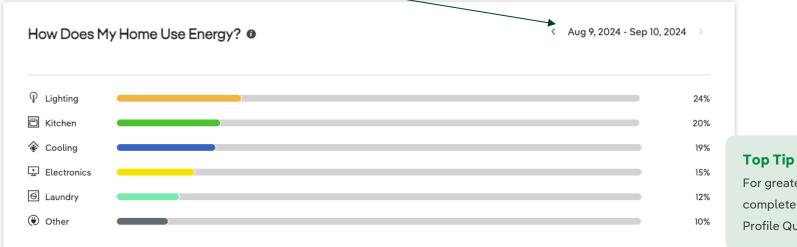


How Does My Home Use Energy?



See Where Your Energy Is Used

- This area shows the breakdown of your home's energy usage into various categories based on information provided by your quiz answers.
- To learn more about how these numbers are calculated, hover over the tooltip **1** next to **"How Does My Home"** Use Energy?" title.
- You can compare your breakdown to other billing periods by selecting the time period you want to see from past billing periods.



For greater accuracy, complete the Home Profile Quizzes.

Electric Bill Compare



Why Does My Bill Change From Month to Month?

This section explains why your bill has changed

- You can compare your current bill to a previous bill.
- The key reasons your bill has changed are displayed for you – no guesswork!

How it works

- You can use the dropdowns to compare any recent two bills and learn why the costs are different.
- Click on the "Explore your usage" button to return to the top of the page.

