3.1 RESIDENTIAL SERVICE

Residential service is defined as the delivery of electric service to dwelling units such as homes, apartments, flats, or other living quarters occupied by a person or persons who constitute distinct households and use the energy for general domestic purposes. Use of residential service may be extended by the customer from his domestic meter for the operation of lights and equipment in private garages, barns, and other structures which are adjacent to, connected with, and used for noncommercial purposes by the occupants of the residence being served. The residential service rate is predicated upon the delivery of all energy for residential purposes through one meter. Separate service through a separate meter for service to a private water pump, private garage, barn or other structure or device, will be considered general service. If the customer's energy usage registered on the multiple meters are added together and combined into one bill, with one customer charge, these meters must be the same type of meter. The customer may choose standard wireless smart meters, standard wireless smart meter with the internal network interface card operating in receive-only mode, or electro-mechanical meters. Customers who choose not to have a standard wireless smart meter installed on their premises may select and pay the associated charges for one of the alternatives described in CMP's Term and Condition 12.11. The delivery of energy used for other than residential service will be made through a separate meter and under a different rate.

3.2 GENERAL SERVICE

General service is defined as the supply of electric service for any and all purposes, except as it may be limited elsewhere under these Terms & Conditions or under the particular rate.

3.3 STREET LIGHTING SERVICE

Street lighting service is defined as the supply of electric service and/or equipment to municipalities or other governmental agencies for outdoor lighting of streets, roadways, highways and other public areas.

3.4 AREA LIGHTING SERVICE

Area lighting service is defined as the supply of electric service and/or equipment for general outdoor lighting.

3.5 PERMANENT SERVICE

Service to buildings, structures or other facilities shall be considered permanent service where such buildings, structures or facilities are in themselves considered to be

Effective Date: October 28, 2013 Eric N. Stinneford

3.5 PERMANENT SERVICE (Continued)

permanent in nature and location and where the customer requesting service signifies their intent to take service on a permanent and ongoing basis. Buildings, structures and other facilities will normally be considered permanent in nature and location when constructed on foundations and having water and sewerage connections. Installations of mobile homes will be considered permanent in nature provided they are installed on property in which the customer has sufficient interest and have independent or publicly supplied water and sewerage connections, or are installed within the confines of a mobile home park as defined in Term & Condition 18.8 A. Installations not falling under the definition of Permanent Service shall be considered temporary.

3.6 SHORT-TERM SERVICE

Short-term service is defined as any service, other than temporary, which is provided for less than twelve consecutive months to an establishment (including residential) that is normally occupied or operated for less than twelve consecutive months. Such occupancy or operation may be seasonal or occasional (such as weekends, summer, winter or other seasonal periods).

The service to establishments that are normally occupied or operated on a year-round basis will not be considered short-term. A short-term customer may elect to take service on a seasonal basis paying the monthly minimum charges during periods when the service is not used.

3.7 SEASONAL SERVICE

Seasonal service is defined as electric delivery service for twelve consecutive months or more to an establishment (including residential) that is normally occupied or operated seasonally or occasionally (such as weekends, summer, winter or other seasonal periods).

3.8 TEMPORARY SERVICE

Temporary service is electric delivery service provided for a limited period at a location where the facilities devoted especially to the service are not expected to have further usefulness at that location after the service in question has been discontinued, and includes any service where the useful life of the installation is substantially less than that which would normally be expected of such facilities.

Effective Date: March 1, 2000 Raymond W. Hepper

3.8 TEMPORARY SERVICE (Continued)

A. INSTALLATION AND REMOVAL COSTS

In addition to any other requirements, customers taking service on a temporary basis will be required to pay the non-salvable costs of the Company's facilities, including the installation and removal costs, plus applicable administrative and general overheads. For a single-phase temporary service involving the installation and removal of only a service drop and meter, there will be a flat charge of \$312.00. If the temporary service also includes the installation and removal of a single phase transformer, of 25 KVA or less, there will be a flat charge of \$448.00. If the temporary service involves the installation and removal of more than the amount of facilities provided for in either the \$312.00 or the \$448.00 cases, the charge for installation and removal costs will be based on the actual cost of the whole job. Payment of these costs may be required in advance.

Under ordinary circumstances the temporary service facilities will be removed within a reasonable time after the discontinuation of the use of them by the customer. Prior to such removal, however, if satisfactory arrangements are made by the same or a different customer to establish permanent service within a suitable length of time, the Company will leave the facilities in place. On the resumption of service there will be no further charge for installation and removal of facilities, unless, there are additional facilities involved, in which case the charge for rendering the new service will be based on the actual cost. When service is resumed by the same or different party with the same facilities it becomes either short-term service or regular service if permanent.

B. ESTABLISHMENT OF SERVICE CHARGE

A separate charge shall be made in all cases for establishment of service in accordance with Term & Condition 18.5, in addition to the charge for installation and removal costs.

Effective Date: December 1, 1993 David E. Marsh

Docket No. 92-345 Senior Vice President

3.8 TEMPORARY SERVICE (Continued)

C. RATE CHARGES

Charges shall be made according to the applicable rate. Minimum bills are to be prorated in conformance with Term & Condition 1.10.

D. SERVICE TO FAIRGROUNDS, ATHLETIC FIELDS, AND OTHER SIMILAR INSTALLATIONS

Fairgrounds, athletic fields and other similar nonprofit organizations may be considered as receiving temporary service during those brief periods when loads are abnormally high, providing the customer does the following:

- 1. Relieves the Company of any investment in distribution transformers and secondary facilities (except metering) beyond the point of delivery. Rental of facilities constitutes relief of investment.
- 2. Pays the estimated installation and removal costs upon each establishment of temporary service each year, whether or not the Company owned facilities are actually installed and removed.

If short-term service is desired following a period of temporary service, the customer will be subject to the full-short-term service charge as provided for in the applicable General Service rate.

3. If service is normally taken for twelve months on a seasonal basis (includes period of temporary service), short-term service charges are not applicable. When seasonal customers take service for less than twelve consecutive months, they will be considered to be short-term customers as provided for in the applicable General Service rate.

Effective Date: March 1, 2000 Raymond W. Hepper

3.8 TEMPORARY SERVICE (Continued)

E. CLASSIFICATION

Temporary service for building construction purposes will be provided under the applicable general service rate regardless who the customer may be and regardless who may be the actual party engaged in erecting the building.

3.9 STANDBY (BACK-UP) SERVICE

Standby (back-up) service means electric delivery service supplied by the T&D utility to a customer whose entire electrical requirements on the customer's premises are not regularly delivered by the Company due to the customer's ability to generate its own electricity. This includes customers whose primary business is the generation of electric energy.

3.10 SUPPLEMENTARY POWER

Cancelled.

3.11 MAINTENANCE POWER DELIVERY

Maintenance Power Delivery means the delivery of electric energy during scheduled outages of the facility.

3.12 INTERRUPTIBLE POWER DELIVERY

Interruptible Power Delivery means the delivery of electric energy provided by a T&D utility subject to interruption by the T&D utility under specified conditions.

3.13 LOAD MANAGEMENT SERVICE

Load management service is defined as electric delivery service for a number of hours each day as may be specified under the particular rate and in the Company's Handbook of Requirements for Electric Service and Meter Installations. This service is available by contract only to customers having load management equipment approved by the Company, and where the Company deems its facilities adequate.

Effective Date: April 25, 2006 R. Scott Mahoney