

September 2025

Customer Guide

Manage your account easily at cmpco.com/MyAccount.



CMP

An Avangrid company

Fall for the convenience of our Mobile App

Whether you're apple-picking or leaf-peeping, enjoy easy access to your CMP account from wherever the season takes you with our free Mobile App. You can:

- Sign up and set your preferences for Usage Alerts.
- View and pay your bill in just a few clicks.
- Get updates on your restoration if your power is interrupted.

Download the app by searching CMP in the App Store or Google Play. Or **text APP to 267898** to receive a download link sent directly to your phone.



Scan here to
download our
free Mobile App



Moving soon?

If you're relocating, closing your summer place or heading to college, go to cmpco.com/Moving to stop or start your service with just a few clicks.

It's easy, fast and convenient.

Powering progress: Stronger, smarter power lines

We are investing in a more resilient energy future for Woolwich and Wiscasset. Our crews are upgrading local streetside lines with stronger materials and covered tree wire.

These reliability investments are designed to better withstand severe weather and reduce outages caused by falling branches and trees. The work is part of our broader grid strengthening initiative across Maine.

We appreciate your patience as we complete this important work and thank you for supporting a smarter, stronger, more resilient electric grid.

Learn more about the project and what it means for your community at cmpco.com/GridStrengthening.



We are upgrading more than seven miles of streetside line to improve service for 3,200 customers in Woolwich and Wiscasset.

Follow us:  facebook.com/centralmainepower  [@cmpco](https://twitter.com/cmpco)  [central_maine_power](https://instagram.com/central_maine_power)



It's nice to know what to expect

Some surprises are good, but not fluctuating electricity bills. With SimplePay, you'll know what to expect in your electricity bill every month. No surprises!

The benefits of SimplePay include:

- Pay the same amount every month, avoiding seasonal fluctuations.
- No interest charges even if your payment is less than your actual use.
- We'll review your account after six months to make sure your payment amount is still accurate based on your current electricity use.

It's easy to sign up at cmpco.com/MyAccount.

New season, new savings: stay on top of your energy use

As the days get cooler and nights grow longer, take advantage of Energy Manager and Usage Alerts to monitor your energy use.

- Track your energy use down to the hour.
- See a breakdown of how you use energy (cooling, heating, lighting, hot water).
- Get energy- saving tips.
- Set energy goals and monitor your progress as the days get cooler.

Visit cmpco.com/MyAccount to explore Energy Manager and Usage Alerts.



Free energy resources for educators, parents and kids

Whether you're teaching students at school or your children at home about energy safety, our free energy education resources are just a click away at cmpco.com/School.



Gorham area 7th and 8th graders take part in Trades Camp at our Portland office.

There you'll find:

- Information about the power of electricity with our interactive **Electric Universe**.
- **Watts the Wizard** safety posters to print and color.
- Watch our team talk about what to do and – more importantly – what NOT to do around power lines in our online “**Safety City**” demonstration.

