

July 2025

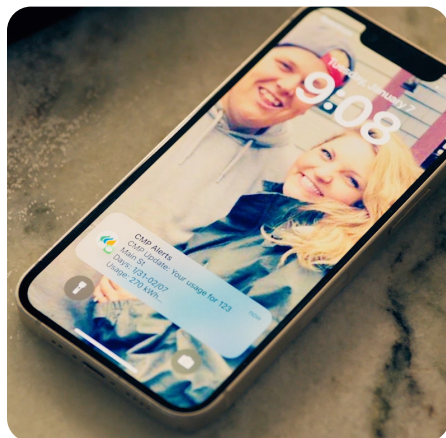
Customer Guide

Manage your account anytime, anywhere with our **Mobile App**!



CMP

An Avangrid company



Stay cool and in control with Usage Alerts

Summer heat can sometimes lead to increased electricity use. With Usage Alerts, you'll get real-time updates on big changes and more.

You can choose to receive any or all of the following alerts:

- **Usage update.** Weekly updates with your energy use, estimated cost and daily averages for the current billing period.
- **Usage amount exceeded.** An alert if you exceed a targeted dollar or electricity amount that you set.
- **Usage change.** An alert if there is a big change in your daily electricity use for more than three days in a row.

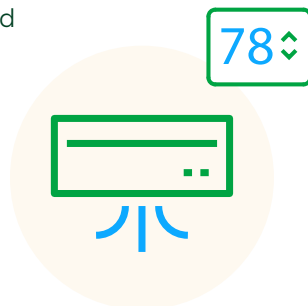
Sign up for Usage Alerts at cmpco.com/MyAccount today.

Combine Usage Alerts with these energy-saving tips

Here are a few no-cost energy-saving tips to help you lower your energy use while staying cool and comfortable this summer.

- Set your air conditioning thermostat at 78° or higher during the cooling season. Each degree above 75° saves you 3% of the energy used to cool your home.
- Turn your air conditioner up a few degrees when you leave home, unless you have a heat pump. Heat pumps are automatically more efficient when you set it and forget it.
- Close your curtains and shades on hot, sunny days.

Visit cmpco.com/UnderstandYourUsage for more summer energy-saving tips, and watch your energy use go down with Usage Alerts.



Have more time to play with AutoPay

If you're gearing up for a summer full of fun, the last thing you want to worry about is paying your energy bill, right?

When you sign up for AutoPay, your energy bill is paid on time, every time. This gives you one less thing to think about while you enjoy your summer.

- AutoPay is safe, secure and convenient.
- Your payment is made automatically by your due date.
- Save a stamp and a check.

Signing up is easy at cmpco.com/MyAccount or with our Mobile App.



Transmission line upgrade increases resiliency

We have begun construction work to upgrade a transmission line serving more than 3,600 customers in the Sanford area.

We'll be replacing all wooden poles with stronger poles made of steel, making this section of Maine's energy grid more resilient to impacts from extreme weather. We're also installing covered wire along the entire 1.4-mile line that will help prevent power interruptions from tree hazards like falling branches.

"We're looking forward to bringing the reliability benefits of stronger materials and resilient grid construction to these customers in York County," said Jenna Muzzy, CMP Senior Director of Projects. "Transmission lines are the backbone of our grid that serve large numbers of customers. Proactive investments like these are critical to ensuring Mainers have the energy they need for their homes and businesses today and in the decades to come."

Aspects of this project also support Maine's economic growth. The new wire used during construction will be larger, allowing lines to carry more electricity, so that we can support increased demand for energy now and into the future.

This upgrade is expected to be complete by the end of this year. Visit cmpco.com/ReliabilityProjects to see what other projects we're working on.



Second annual Girl Scouts Unplugged

In May, nearly 50 Maine Girl Scouts and their troop leaders enjoyed a hands-on day of activities at the company's headquarters in Augusta.

This was the second year for the all-day event. Activities featured a demonstration of lineworker skills, an opportunity for Girl Scouts to go up in a utility truck bucket, a tour of our Energy Control Center, a seed-sorting activity centered around biodiversity, and a small-scale replica of how crews repair power poles and restore outages using building blocks.

"We are proud to carry on the success of Girls Scouts Unplugged for another year to give Maine girls a chance to learn and experience daily operations at CMP. This immersive day gives Girl Scouts a glimpse of opportunities available here in Maine in STEM careers," said CMP President and CEO Joe Purington. "We are always looking ahead for the next generation of leaders at our company."



A change in your bill

On July 1, electricity prices, approved by the Maine Public Utilities Commission, changed. For more information about these price changes and how your rate class was affected, please visit cmpco.com/Pricing.