

June 2025

Customer Guide

Manage your account anytime, anywhere with our **Mobile App**!



CMP

An Avangrid company

Beat the heat with Usage Alerts

Manage your electricity use this summer with Usage Alerts.

- Get a weekly update on your electricity use.
- Set a monthly electricity use or dollar amount and get notified if you exceed your target.
- Get alerted if there is a big change in your daily electricity use over three days in a row.

Sign up today at cmpco.com/MyAccount.



Stay cool with Energy Manager

Use Energy Manager to stay cool and comfortable this summer.

View your electricity use, create a checklist of ways to save, and get helpful tips for managing your electricity use.

Visit cmpco.com/MyAccount to get started.

Helpful tip:

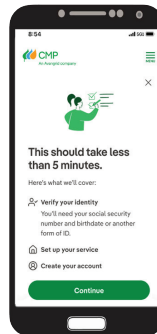
Update your home energy profile to yield the best results and an accurate comparison to similar homes.



Are you moving soon?

If you're moving into a new home – or opening up your summer camp – start your new service and stop your old service easily online.

Go to cmpco.com/Moving to see how easy your move can be.



New technology improves power restoration times

We've been installing new smart devices on the energy grid that are improving reliability and power restoration times.

These devices, called automated closers, let our Energy Control Center remotely redirect power if damage occurs to power lines. This capability lets us restore power to customers in just a few minutes, while crews make necessary repairs.

"These advanced technologies are directly benefiting customers by allowing our crews to improve response times, reduce outage durations and minimize the number of customers impacted by an outage," said Eric Sutton, CMP Vice President of Electric Operations. "This is just the beginning. By the end of the year, we plan to install hundreds more of these automatic switches onto the grid to better serve our customers, especially during storms."

Recent success stories have highlighted the benefits of automated reclosers for thousands of CMP customers. This includes the restoration of power to 2,800 homes and businesses in the Norway and Woodstock areas, where automatic switches allowed power to be restored in less than three minutes.



Food items donated to Augusta Food Bank

Our employees made a recent donation to the Augusta Food Bank as part of the non-profit organization's KidsPak Program.

This initiative provides shelf-stable foods to school-aged children across the Augusta area, delivering essential support to those who may be experiencing food insecurity. Each year, Augusta Food Bank prepares approximately 4,200 "packs," which are a collection of items like granola bars, apple sauce and oatmeal.

"Donations like these are always a highlight for our employees because it's an extension of the work we do every day to serve our communities," said Amy Marston, CMP Director of Community Relations. "We're proud to continue our partnership with Augusta Food Bank in this way."

For more than 125 years, a core value of CMP has been giving back to the communities we serve.

