

SECTION 15  
DISCONNECTION BY THE COMPANY

15.1 AUTHORITY FOR DISCONNECTION

The disconnection and reconnection of service by the Company shall be governed by Maine Public Utilities Commission Rules, Chapter 815 – Consumer Protection Standards for Electric and Gas Transmission and Distribution Utilities.

15.2 AUTHORITY FOR DISCONNECTION OF A NONRESIDENTIAL CUSTOMER  
Cancelled.

15.3 RECONNECTION CHARGE

As a condition precedent to the restoration of service discontinued by reason of nonpayment of bills, violation of Terms & Conditions, or dangerous conditions on the customer's premises, the Company may require the payment of the Charge for Establishment of Service under Term & Condition 18.5.

15.4 COLLECTION SERVICE CHARGE

If a Company employee visits the customer's premises for the purpose of disconnecting the customer's power for nonpayment and, in order to prevent disconnection at his or her premises, the customer pays the overdue amount or enters into a payment arrangement, there will be a ten dollar (\$10.00) service charge in addition to any other charges applicable under these Terms & Conditions.

15.5 CHARGE FOR RETURNED CHECKS

Cancelled.

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Effective Date: April 16, 2008

Eric Stinneford

Docket No. 2008-158

Vice President – Controller, Treasurer & Clerk

SECTION 15  
DISCONNECTION BY THE COMPANY

15.6 DISCONNECTION OF LEASED OR RENTED PROPERTY

Before disconnecting a leased or rented single-meter, multi-unit dwelling, the Company shall:

- A. Comply with the notice requirements in Chapter 815 Section 10I4 of the Maine Public Utilities Commission Rules and Regulations; and
- B. Assess, against the landlord, a fee of \$100.00 for the collection of an unpaid account balance in addition to any applicable reconnection fee set forth in Section 15.3 of these Terms and Conditions; and
- C. Apply any existing deposit to the current account balance; and
- D. File a lien authorized by Title 35-A M.R.S.A. §706.

15.7 THEFT OF SERVICE CHARGE

If the Company disconnects power due to a Theft of Service situation whereby the customer is using power not being properly recorded by the Company's meter due to tampering, there will be a five hundred dollar (\$500.00) service charge in addition to any other charges applicable under these Terms & Conditions.

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Effective Date: April 11, 2024

Peter Cohen

Docket No. 2024-00042

Vice President— Regulatory