

SECTION 11
CUSTOMER'S USE OF SERVICE

11.1 RESALE FORBIDDEN

All purchased electric service on the premises of the customer shall be delivered exclusively by the Company, and the customer shall not directly or indirectly, sell, sublet, assign, or otherwise dispose of, the electric service, or any part thereof, without the consent of the Company. This rule does not apply to an electrical company (as defined by Title 35-A M.R.S.A. section 102, subsection 5) purchasing service at wholesale expressly for the purpose of distributing it to others or to submetering by campgrounds to the extent permitted by Title 35-A M.R.S.A. § 313.

11.2 FLUCTUATIONS AND DISTURBANCES

Electric delivery service must not be used in such manner as to cause unusual fluctuations or disturbances in the Company's delivery system, and in the case of violation of this rule, the Company may discontinue service, or require the customer to modify his installation and/or equip it with approved controlling devices.

11.3 TYPE OF INSTALLATION

Motor and other installations connected to the Company's lines must be of a type to use minimum starting-current and must conform to the requirements of the Company as to wiring, character of equipment, control devices, and protective devices.

11.4 UNBALANCED LOAD

The customer shall at all times take and use energy in such manner that the load will be balanced between phases to within nominally 10%. In the event of unbalanced polyphase loads, the Company reserves the right to require the customer to make necessary changes at his expense to correct the unsatisfactory condition, or to compute the demand used for billing purposes on the assumption that the load on each phase is equal to that on the greatest phase.

Effective Date: March 1, 2000

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Docket No. 97-580

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11.5 NOTICE OF CHANGE IN LOAD

The customer shall give proper notice to the Company of any substantial increase or decrease proposed in his connected load or of any proposed change in characteristics, purpose of use, or location of load. Until the customer shall have given such notice and the Company in turn shall have found that any additional load would meet the requirements of Term & Condition 7.2, there shall be no obligation on the part of the Company to provide the capacity in facilities necessary to serve such load.

11.6 LIABILITY FOR FAILURE TO NOTIFY COMPANY

Failure on the part of the customer to give notice as provided for in Term & Condition 11.5 shall render him liable for any damage to meters, transformers, wires, and associated apparatus of the Company, resulting from the use of increased or changed load.

11.7 USE OF POWER FACTOR CORRECTIVE EQUIPMENT

The use of equipment by the customer for power factor correction must conform to requirements of the Company as to electrical characteristics of equipment and its operation and control. The customer may be required to limit the size of his static capacitor installation or to maintain effective control of the capacitors or other corrective equipment in order to prevent the use of such equipment from causing excessive voltage at the service. Corrective equipment installed by the customer must be located on the load side of his service disconnecting device.

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