

Assistance Credit

If you require new electric service for a newly constructed home, a manufactured home, or a mobile home on your own land, there may be a charge to install poles and wires to connect your new home to our distribution line.

Our Assistance Credit Program could reduce these costs for low and moderate income customers.

You may qualify if:

- You have a total household income under 115% of the area median income based on family size;
- You own the property;
- The cost of your new home (including land and improvements) does not exceed the amount that would qualify for the Maine State Housing Authority's First Time Home Buyer Program, even though this does not have to be your first home;
- You have not received our Assistance Credit within the past three years; and
- This will be your primary residence.

Assistance Credit may be applied to:

- Connection charge to the electric distribution system
- CMP line construction costs
- Reallocation costs
- Ledge costs, if encountered

If you meet the above requirements, contact the Community Action Program (CAP) Agency serving your area. They will ask you a few questions on the phone, and then determine if you need to make an appointment and provide financial information to apply for the credit.

They will determine your eligibility, and notify us if you qualify. We will then apply a credit to your service work order.



Jen, Customer Service Representative, can answer any questions you have.



Getting Connected

When you meet with the CAP Agency, you will need to provide them with items such as:

- Proof of your household income
- The number of family members in your household
- The purchase price and total project costs of your new residence

We are providing this Assistance Credit Program to help our low and moderate income customers.

Who do you call?

Our Assistance Credit Program may help with the costs of your electric service installation, so call your CAP Agency today. CAP Agencies serving our service territory are listed here:

Washington Hancock Comm. Agency

248 Bucksport Rd.
Ellsworth, Maine 04605
Phone: 207-664-2424
1-800-828-7544 (only available
M-F, 8-12)

Waldo Community Action Partners

9 Field St., Suite 203
Belfast, Maine 04915
Phone: 207-338-3025
1-800-498-3025

The Opportunity Alliance

510 Cumberland Avenue
Portland, Maine 04101
Phone: 207-553-5900
1-800-698-4959

Penquis Community Action Program

315 Main St., Suite 205
Rockland, Maine 04841
Phone: 207-596-0361
1-800-215-4942

50 North St.
Dover-Foxcroft, Maine 04426
Phone: 207-564-7116
1-800-215-4942

York County Community Action Program

6 Spruce St.
Sanford, Maine 04073
Phone: 207-324-5762
1-800-965-5762

Kittery Community Center

120 Rogers Rd.
Kittery, Maine 03904
Phone: 207-439-2699
1-800-965-5762

15 York St., Bldg. 9
Biddeford, Maine 04005
Phone: 207-283-2402
1-800-644-4202

Community Concepts, Inc.

17-19 Market Sq.
South Paris, Maine 04281
Phone: 207-743-7716
1-800-866-5588

240 Bates St.,
Lewiston, Maine 04240
Phone: 207-795-4065
1-800-866-5588

Penquis Community Action Program

262 Harlow St.
Bangor, Maine 04401
Phone: 207-973-3630
1-800-215-4942

Western Maine Community Action

20B Church St.
East Wilton, Maine 04234
Phone: 207-645-3764
1-800-645-9636

Kennebec Valley Community Action Program (KVCAP)

97 Water Street
Waterville, Maine 04901
Phone: 207-859-1500
1-800-542-8227

24 Mary St.
Skowhegan, Maine 04976
Phone: 207-859-1500
1-800-542-8227

22 Armory St.
Augusta, Maine 04330
Phone: 207-859-1500
1-800-542-8227

6 Middle St.
Wiscasset, Maine 04578
Phone: 207-859-1500
1-800-542-8227

Coastal Economic Development (CED)

34 Wing Farm Parkway
Bath, Maine 04530
Phone: 1-800-221-2221