

# Electricity Lifeline Program

***Our Electricity Lifeline Program (ELP) offers you help with your electricity bill. Eligible customers may receive a benefit based on household income and estimated electricity usage.***

## Who qualifies for ELP?

You may qualify for ELP if you are a year-round, residential CMP customer and are eligible for the Home Energy Assistance Program (HEAP). You may also qualify if you live in subsidized housing and qualify to participate in the oxygen pump or ventilator program.

## Where do I apply?

To apply for ELP, call your local Community Action Program (CAP) agency and schedule an appointment between October 1st and April 30th.

## I received ELP benefits last year—am I all set?

You must reapply for ELP every year. You can apply for ELP when you apply for HEAP.

## Who will determine if I am eligible?

CMP will determine your eligibility based on your reported annual income and your past electricity usage.

## What happens if I do not qualify for ELP?

You will receive a letter from CMP telling you that you do not qualify. We will also give you the reason why.

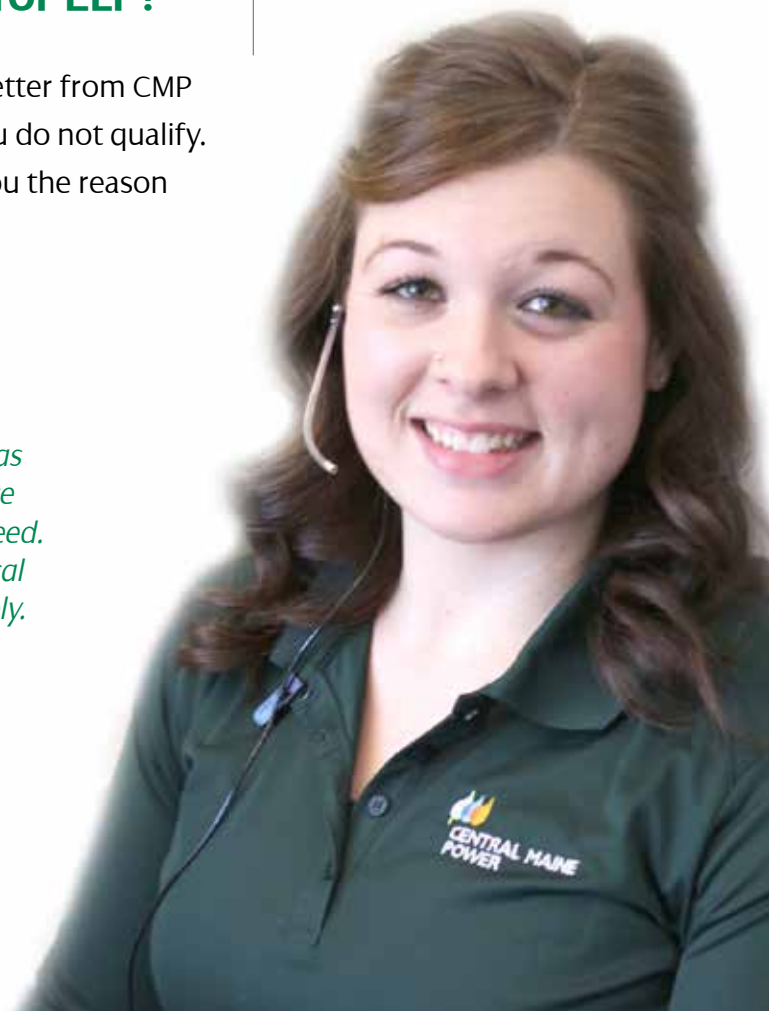
*For over 20 years, CMP's Electricity Lifeline Program has provided assistance for customers in need. Please call your local CAP agency to apply.*

## What happens if I move?

If you are still a CMP customer with a remaining ELP credit, it may be transferred to your new account as long as the account remains in the same name.



*Jen C.,  
Customer Service  
Representative*



## If I qualify for ELP, what do I have to do?

Follow these 4 steps:

- Sign all the paperwork and return it to your CAP agency caseworker to determine ELP eligibility.
- The customer whose name appears on the electric bill and the HEAP recipient must be adult members of the same household.
- Waive confidentiality on the information provided on the HEAP application. This information is necessary for CMP to calculate the credit amount.
- Accept all no-cost energy management programs offered by CMP.

## What is the Oxygen Pump/Ventilator Benefit?

- Provides financial assistance to qualified, low-income customers who use an oxygen pump/ventilator at least 8 hours each day.
- You must first qualify for the Electricity Lifeline Program (ELP) to be considered.
- Request necessary forms when you apply for HEAP at your local Community Action Program (CAP) agency.
- The Oxygen Pump/Ventilator Benefit must be renewed for each program year. Certification forms may be submitted prior to October 1, but no earlier than September 1, each year.

## \*Reaching your local CAP Agency

### Community Concepts Inc. (CCI)

17 Market Square  
South Paris, Maine 04281  
Tel. # **207-743-7716**  
Tel.# **1-800-866-5588**

240 Bates Street  
Lewiston, Maine 04240  
Tel. # **207-795-4065**  
Tel.# **1-800-866-5588**

### Kennebec Valley Community Action Program (KVCAP)

Buker Community Center  
22 Armory Street  
Augusta, Maine 04330  
Tel. # **207-622-4761**  
Tel.# **1-800-542-8227**

97 Water Street  
Waterville, Maine 04901  
Tel. # **207-859-1500**  
Tel.# **1-800-542-8227**

62 Middle Street  
Wiscasset, Maine 04578  
Tel. # **207-859-1500**  
Tel.# **1-800-542-8227**

26 Mary Street  
Skowhegan, Maine 04976  
Tel. # **207-474-8487**  
Tel.# **1-800-542-8227**

### Kittery Community Center

120 Rogers Road  
Kittery, Maine 03904  
Tel. # **207-439-2699**  
Tel.# **1-800-965-5762**

15 York Street / Building 9  
Biddeford, Maine 04005  
Tel. # **207-283-2402**  
Tel.# **1-800-644-4202**

### Penquis Community Action Program (PENQUIS)

262 Harlow Street  
Bangor, Maine 04402-1162  
Tel. # **207-973-3630**  
Tel.# **1-800-215-4942**

315 Main Street  
Rockland, Maine 04841  
Tel. # **207-596-0361**  
Tel.# **1-800-215-4942**

### Penquis Community Action Program (PENQUIS) (cont.)

50 North Street  
Dover-Foxcroft, Maine 04426  
Tel. # **207-564-7116**  
Tel.# **1-800-215-4942**

### The Opportunity Alliance

50 Lydia Lane  
South Portland, Maine 04106  
Tel. # **207-874-1175**  
Tel. # **1-877-429-6884**

### Waldo Community Action Partners

9 Field Street  
P.O. Box 130  
Belfast, Maine 04915  
Tel. # **207-338-3025**  
Tel. # **1-800-498-3025**

### Washington Hancock Community Agency (WHCA)

248 Bucksport Road  
Ellsworth, Maine 04605  
Tel. # **207-664-2424**  
(8-12:00 noon M-F)

### Western Maine Community Action (WMCA)

20A Church Street  
P.O. Box 200  
East Wilton, Maine 04234  
Tel. # **207-645-3764**  
Tel. # **1-800-645-9636**

### York County Community Action Corp. (YCCAC)

6 Spruce Street  
Sanford, Maine 04073  
Tel. # **207-324-5762**  
Tel. # **1-800-965-5762**

15 York Street, Building 9  
Biddeford, Maine 04005  
Tel. # **207-283-2402**  
Tel. # **1-800-644-4202**

120 Rogers Road  
Kittery, Maine 03904  
Tel. # **207-439-2699**

\* Contact the CAP agency closest to your residence. They will schedule you for an appointment at a location near you.